



Cyngor Tref
Rhuddlan
Town Council

Rhuddlan Town Council Meeting

Dear Councillor

7th January 2019

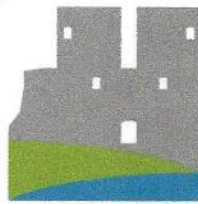
Your attendance is requested at a meeting of Rhuddlan Town Council at the Community Centre, Rhuddlan on Thursday, 10th January 2019 at 7.00 p.m. Any planning applications can be viewed at 6.30 p.m. Members of the public are welcome to attend.

AGENDA

1. Apologies.
2. Declaration of Interest.
3. Police matters – to receive a report.
4. Minutes – to approve minutes of the meetings on the 13th December 2018– pre-circulated.
5. Correspondence from:
 - a. The Mayor.
 - b. The Town Clerk.
 - c. Conwy & Denbighshire Care & Repair Annual Report 2018/18.
6. County Council Members Report.
7. Memorial Bench – to consider the attached report.
8. Insurance – to receive an update on the Town Council's insurance.
9. Planning Applications for comment:

Application 44/2018/1105 – Felling of trees – Treetops Court.
10. Budget/Finance matters - to approve the attached accounts due.
11. Urgent Community matters – having been advised to the Mayor 24 hrs in advance.
12. Date of next meeting

Sian Mai Jones – Town Clerk -07775 673 706



Cyngor Tref
Rhuddlan
Town Council

Rhuddlan Town Council – Draft Minutes of the meeting on the 13th December 2018

Present:

Cllr Gareth Rowlands (Mayor in the Chair)
Cllr Arwel Roberts (Deputy Mayor)
Cllr Ann Davies
Cllr Gareth Smith
Cllr Heather Ellis
Cllr Mike Elgin
Cllr Mike Kermode
Cllr Reg Davies
Cllr Syd Gaskin
Town Clerk.

1. Apologies

Cllr Jackie Burnham
Cllr Andy Smith

Three members of public were present

2. Declaration of Interest.

Cllr Ann Davies: Item 12 – Member of Denbighshire County Council Planning Committee.
Cllr Ann Davies: Items 14a & 14b – Rhuddlan Community Group.
Cllr Gareth Smith: Items 14a & 14b – Rhuddlan Community Group.

The Mayor asked permission for Part 2 to be discussed at this stage of the meeting. Members unanimously agreed. The minutes are included under Item 17.

Before proceeding to the next item, The Mayor explained that he had received a complaint from a Member about a fellow Member.

I received a request to meet with regard to a complaint about a fellow Councillor and I quote

We would like to raise the following -

Code of Conduct for member's inappropriate comments at public meetings. At this point I tried to persuade the complainant to put the complaint in writing they did not want to do this.

The Clerk and I had a meeting with the complainant. Having listened to the complaint and have since spoken to the Councillor concerned we concluded that there was nothing untoward here, it was said in the heat of the moment whilst giving a report and being interrupted by a fellow Councillor (more on interrupting and cutting across later).

The Clerk and I have decided that no further action will be taken. However, if Councillors are not happy about our decision you are welcome to put your complaint in writing to the Clerk who will forward it to the Monitoring Officer.

Furthermore, any future complaint, if any, will need to be sent to the Monitoring Officer at Denbighshire County Council not to the Clerk or The Mayor. The complaint will need to be in writing as per the code of conduct.

With regard to the running of the Council Meetings and the Code of Conduct I have endeavored to run a fair and unbiased meeting to try and get a flow to the meeting but it has become apparent that this is not working.

Councillors need to revisit the Code of Conduct and read it to remind themselves how we should behave and treat not only your fellow Councillor but everyone in life

The incident that I mentioned earlier would never have happened if a Councillor had not cut across while another Councillor was giving a report, so I ask in future that you do not interrupt while someone is speaking but indicate to the Chair of your need to speak, also please don't take matters into your own hands by shouting across the chamber.

Please vent your dissatisfaction through the Chair who will take the appropriate action.

Having said all this let us move on to the positives as what has happened is a distraction from what we are here for, that is to be planning ahead and working as a team for the benefit of our community.

All members need to understand the work that the Town Council is trying to achieve i.e. improving the Town of Rhuddlan for residents and visitors. Therefore, communication needs to be open, honest and respectful. Members need to feel free to express their thoughts, opinions and potential solutions to problems but also need to be heard and listened to by every team member.

This does not mean you will win every discussion or argument but we need to do it in a polite and dignified way,

We'll have a chance before the precept meeting in January to come up with schemes/ideas a wish list for the next financial year. They don't have to be big schemes, often it's the little changes that make a big difference to residents e.g. tarmac footpath at Vicarage Lane play area, new seating, planting bulbs about the town, etc. However, if these goals are to be achieved, we must, as a Town Council put our personal thoughts to one side and seriously think of why we are here, by singing from the same hymn sheet and working together otherwise Rhuddlan Town Council will take a retrograde step and all our hard work over the last few years will be lost and total waste of time and effort by all.

3. Police matters

No report received.

4. Minutes

The minutes of 8th November 2018 were accepted subject to 17a. which needs to include "subject to costings being submitted to a future meeting".

Matters Arising

a. Cold Calling Zones

Ian Millington, Public Protection Business Manager in Denbighshire County Council to attend a Town Council meeting in March.

b. Woodland Bench

In the last meeting a request had been received from Mr McKormick to install a woodland bench in Twtil. **It was resolved** that the Town Clerk make enquires with Cadw as they are custodians of the land to ask for their view and consent; the same enquiry to be made to Countryside Section of Denbighshire County Council. The Countryside Officer for Denbighshire County Council has given consent and Cadw are willing to meet on-site to discuss a different location as the current location is the site for the annual re-enactment. **It was resolved** to arrange an on-site meeting

c. Memorial Bench

In the last meeting, a request has been received from Mr David Williams to have a memorial seating bench to be located outside the Community Centre in memory of his late brother. **It was resolved** unanimously to agree to this request subject to securing permission. However, Denbighshire County Council have turned down the request to have the bench located outside the Community Access due to limiting public access.

Members felt that a War Bench would not be appropriate in other locations and the Town Clerk is to arrange an on-site meeting with Denbighshire County Council, David Williams and the Mayor.

d. Fresh Air Gym

Users of the Fresh Air Gym have been experiencing problems with dog mess on the lower part of the equipment which creates a problem of removing the mess before they even start exercising. Denbighshire County Council can mark the pitch for approximately £40 which should act as a deterrent with regards to dogs accessing the site. **It was resolved** to go ahead with the pitch marking.

A letter was sent to Denbighshire County Council to make sure that they monitor the area and carry out fines when necessary. The response was that since Kingdom withdrew their services Denbighshire County Council are looking to engage a new

contractor to enforce environmental crime, this process could take months. In the meantime any complaints regarding dog muck to be reported to Denbighshire County Council via Customer Services. **It was resolved** to send a letter to police Station to ask the PCSO's to patrol the site.

e. Blodeuo

800 daffodil bulbs have been planted in Nant Close. The Mayor thanked the volunteers who helped with this. One member requested if there is a possibility of having daffodils planted in on the green patch by the footbridge. The Mayor said that the next time the Town Council get daffodils, then they will be planted in this area.

f. Castle Lights

Members were asked to consider asking Cadw to change the timer so that the lights on the Castle come on earlier in the evening. **It was resolved** that the Mayor to go and see the Custodian to ask if the lights can come on at 4.30 p.m. and alter the time as we get closer to Spring.

With regards to replacing the current floodlight with a higher lux for £2,199 that would light the South corner of the Castle **it was resolved** to give this consideration which is dependent on the outcome of the discussion with the custodian on having the lights on earlier in the evening.

5. Correspondence from:

5a. The Mayor

This report was accepted.

The Mayor stated that there is no provision for Deputy Mayor to give a report on civic duties attended as support to the Mayor. **It was resolved** that there be an item for the Deputy Mayor on future agendas.

5b. The Town Clerk.

This report was accepted.

It was also reported that the two defibrillators supplied by the Town Council are in good working order.

Thanks to Cllr Reg Davies for providing a splendid Christmas Tree.

5c. Natural Resources Wales

This report had been pre-circulated for information.

5d. Mrs Edge

Correspondence received from Mrs Edge requesting to place a memorial plaque on a tree on the corner of Highlands Road and Rhyl Road. **It was resolved** to inform Mrs

Edge to submit the request to the Highway Operations & Streetscene Manager (North) of Denbighshire County Council as this is County Council land.

5e. Customer Services Assistant Manager

A Quarterly Report on the library had been pre-circulated for information. Members recognise the good work that is going on in the library.

5f. J Fray & R Smith

Correspondence received requesting the Town Council to put a wider edge on the new parking bay for people with disabilities to help with safer access. Cllr Gareth Smith to forward to the Town Clerk information on criteria and standards in relation to the design of a disabled parking bay. **It was resolved** to paint another hatched area on the other car parking space to overcome the problem.

6. County Council Members Report.

Cllr Ann Davies

- *Rhuddlan by Pass*

I have now received the Noise survey assessment report on the Rhuddlan by pass.

The purpose of the report was to define the noise levels in the area, and to establish the typical noise levels which effects the residencies adjacent to the A 525 during the daytime and night time.

I am now arranging a meeting with a highway officer to discuss further.

- *Child Care*

A Welsh government Child Care Package will be available in Denbighshire as from 7th January 2019. Residents can apply on line.

- *Affordable Housing*

I am campaigning across the ward to get people to register for affordable housing if they want to get on the housing ladder. This is particularly important for first time buyers and those who want to rent / buy. A government scheme is also available to assist with initial deposits.

- *December 2018 Carers Events*

NEWCIS organised a very successful Carers day event in Rhyl, this brings organisations together annually to help Carers know their rights, raise awareness and help Carers to access support and information. This year's theme was "Caring For Your Future".

Carers Christmas lunch was held at Ruthin Castle and attended by over 80 Carers/ cared for. HAFAL organised two lovely events for Carers at RHUDDLAN LIBRARY. One event was a coffee morning with holistic therapy and nail painting by a Dyserth beautician.

December 10th A wonderful Christmas afternoon tea was prepared for Carers. Card making was also available.

I was delighted to be present at all the above events and to meet with the Carers.

- *Finally, I would like to wish you all a happy, healthy and peaceful Christmas and New Year.*

Country Councillor Report – Cllr Arwel Roberts

- *Heddiw cefais gyfle i fod yn bresennol mewn cynhadledd i holl gynghorwyr y Sir. Today I had an opportunity to be present in a Corporate Parenting Forum in County Hall. Every councillor is a cooperate parent and we were given facts about children in the County's care. An example of good and successful work done by Children's Services in Denbighshire. Fostering was mentioned and respite Services. Some cases are very challenging – children with significant disabilities – indeed complex needs. The County has responsibility for some cases when children are 25 years old. We were informed that a young person was left at Rhyl Railway Station when he was fourteen whilst his mother and stepdad moved back to Rochdale. A young person like him/her costs the County £3,558 to £4,500 a week, over £200k a year.*
- *Last week as Learning Disabilities Champion I had a chance to visit Canol y Dre Centre Rhuthun – a Centre for adults who have complex needs. I have a cousin who has such needs he is now 65 and lives in the county of Conwy.*
- *Information :- Low Vision Service Wales. If you have impaired vision we can help you make the most of your sight - phone 01267 248793 www.eyecare.wales.nhs.uk.*
- *I met Mrs Elizabeth Hanmer one morning whilst I was in County Hall, she informed me that she was visiting Rhuddlan. Mrs Hanmer is the High Sheriff of Clwyd. Since this chance meeting I have been informed that she was invited by the Rhuddlan Environment Group.*
- *As a County Councillor and Group Leader I accepted the invitation from the Chair of the County Council to be present in his special concert in St Asaph Parish Church. An hour before my wife and I left we received a message from the Mayor requesting that we could represent the Town Council also in the Concert. We accepted the honour gladly.*
- *Dementia is now on the County's Cooperate Plan. Our town and others such as Denbigh, Prestatyn and Rhyl are leading with the aim of providing support to people living with Dementia. It was an honour to present the group's (Dementia Friendly Group) activities in St Mary's Church last Sunday morning the 9th of December in a*

special service organised by the elders of the church. I have sent my notes to the Clerk which were given orally to the congregation.

- *At last the proposed parking restrictions are to be changed. The new times will be on Vicarage Lane, High Street and Marsh Road soon. The latter will also have new tarmac on it's surface in the new year.*

One member commented on the High Sherriff's visit to Rhuddlan and said that the Environment Group has done a lot of good work with youth groups in the community and **it was resolved** that a letter to be sent to the Chairperson, commending the Group on their good work and the Town Council welcome working with the Environment Group on future projects.

9. Welcome signs for Rhuddlan

The Mayor, Deputy Mayor and the Town Clerk had met with Officers from Denbighshire County Council Highways & Environmental Services with regards to installing new signs on Abergele Road. There are a few options there are being costed by Denbighshire County Council:

- Locating the sign In by Lowlands where there is a wide verge.
- Locating the sign on the south side past the bungalows.
- Use the 40 mph signs as a gateway feature into Rhuddlan.

A member had seen a comment by a resident on Facebook and stated that there is a grammatical error on the current signs saying "Croeso i Rhuddlan" and that it should be "Croeso i Ruddlan". Members agreed that the current signs are correct.

10. Tarmac Footpath at Vicarage Lane Car Park

Three quotes had been received to supply a 55m tarmac path on the playing fields, Three quotes had been received and **it was resolved** to accept the quote from Contractor A for £3,750.

A request received from Cllr Gareth Smith with regards to carefully agreeing to the position of the proposed footpath to accommodate hedge species which could be planted in the space between the footpath and the boundary fence. The Town Council would fund this project. **It was resolved** to submit costings to the next precept meeting for consideration. There is a need to think about future maintenance costs.

11. New Policies

Both the Privacy Statement Policy and Retention & Disposal Policy were accepted and need to be available to the public on the website.

12. Planning Applications for comment:

Cllr Mike Kermode abstained

- a. **Application 44/2018/1115** – Erection of single storey pitched roof extension to front of dwelling – Bryntirion, 11 Llys Pen y Bont. **No objection**
- b. **Application 44/2018/1112** – Erection of extension to dwelling – 14 Lon Cwybr. **No objection**
- c. **Application 44/2018/1028**
Erection of single storey flat roof extension to side of dwelling and front entrance porch. This application had been pre-circulated to member with a deadline of 7th December 2018. **No objections received.**

13. Budget/Finance matters

a. Accounts due.

Members approved the list of accounts due for December 2018.

Rhuddlan Town Council as of 30th November have £73,309 in the bank. The third and final precept from Denbighshire County Council of £28k, will be paid into the account at the end of December.

In the next meeting money will need to be transferred from Rhuddlan Town Council Account to the newly opened Dementia Steering Group Bank Account, which was agreed in the 2018/19 Precept meeting.

b. 2019/20 Precept Meeting

Members to consider new ideas for new projects/initiatives and approximate costing for consideration for the next Precept Meeting which will be held on 24th January @ 6 p.m. One idea put forward is to set up a Youth Project Fund to provide financial support to projects by groups and organisations in Rhuddlan for the benefit of young people in Rhuddlan that contribute towards - cultural activities - environmental improvements - play schemes - recreational activities - community activities. Each project can bid for a maximum of £500 support from the Town Council.

14. Urgent Community matters

a. Rhuddlan Community Group – Educational Project

Rhuddlan Community Group are planning an educational project to provide an outdoor classroom facility which would benefit local primary school children and play groups. This will also enhance the Rhuddlan Community Groups work in promoting the Welsh language and educating the young members of the community in the ongoing wild life project that they are doing. The project includes a notice

board to display children's work and a purpose built picnic table for 16 primary school age children which will be suitably positioned to enable them to complete their work. The Group asked permission and support to landscape and position the table adjacent to the picnic area. If agreed then the Group can then apply independently for funding in 2019. **It was resolved** to agree to the project in principle.

b. Rhuddlan Community Group – Wheelchair access in Vicarage Lane

A request had been received from a lady in a wheelchair who could access to the play area to be with her children because of the kerb and incline. **It was resolved** that the Rhuddlan Community Group go ahead and see a contractor to level it.

c. Poppies & silhouettes

The Mayor reported that he had taken down all the poppies from the lamppost but has left silhouettes and the metal poppies on High Street. **It was resolved** that these can be left there all year round

d. Insurance

A member made enquiries on whether the Town Council has adequate insurance in place should there be a claim. The Town Clerk to report back to the next meeting.

15. Part 2. Exclusion of press and public.

By virtue of The Public Bodies (Admission to Meetings) Act 1960, the press and public are excluded from discussions on the following items on the basis that disclosure thereof would be prejudicial to the public interest by reason of the confidential nature of the business to be transacted.

a. Request for financial Assistance – Home Start

A request for funding towards the cost of supporting families in the Rhuddlan area. Concern was expressed at the shortfall in their finances and being reliant on reserves. Homestart are in the process of applying for funding. **It was resolved** that Homestart offer an excellent service and that £750 to be awarded on the proviso that they succeed in their other applications.

b. Welsh Hearts Charity – Light Up a Heart Christmas Appeal 2018.

It was resolved not to support this application

16. Date of next meeting

Next meeting to be held on January 10th 2019 at 7 p.m.

Mayor's Activities

Item 5a

December 2018

- 14th CCTV meeting in Rhyl, with Cllr. Syd Gaskin
Luncheon Club Christmas Dinner,
Mayor of Denbigh charity event.
- 15th Dementia Coffee Morning
Acquire Christmas Concert St Marys Church Rhuddlan.
- 18th Carols Round the Christmas Tree.
- 24th Present Best Decorated Christmas shop and House to Blooming Gorgeous Floristry
and Mrs Tracy Puw, Ganlllyn, Abbey Road.

January 2019

- 3rd Community Association Meeting.
- 4th Meet with Town Clerk & David Williams regarding memorial bench for Richard Williams.
- 8th Pengwern College raffle presentation at the Community Centre.
- 10th Town Council Meeting.

Town Clerk's Report – January 2019

Item 5b

Meetings attended:

December 10th – Meeting with the Mayor and Cllr Ann Davies.

December 11th – Meeting with Cllr Arwel Roberts.

December 13th – Rhuddlan Town Council Meeting.

December 15th – Coffee Morning & Music Memories at the Community Centre.

December 18th – Carol's Around the Tree.

January 4th – Meet with the Mayor and David Williams regarding memorial bench

Press releases:

Annual Mayor's Message

From: Rhian Wyn Williams <rhian.williams@gofalathrwsio.com>
Sent: 08 November 2018 09:54
To: Rhian Wyn Williams
Subject: Conwy & Denbighshire Care and Repair
Attachments: cdcr 2018 welsh.pdf; cdcr 2018 english.pdf; Care and Repair Infographic Conwy Proof v4.pdf; Conwy and Denbighshire Care Chairs reportV3 - Cymraeg.docx; Conwy and Denbighshire Care Chairs reportV5 (002).docx; agency info sheet template Eng - Wel v4 2017 2018.docx

Gweler ynghlwm ein Adroddiad Blynnyddol am 2017/18. Rydym yn gweithio trwy Sir Ddinbych a Chonwy ac yn falch bod ein gwasanaeth cyfannol yn gwella ansawdd bywyd pobl hŷn sy'n byw yn eu cartrefi eu hunain ac yn arbed arian i'r gwasanaeth ieuchyd a gwasanaethau cymdeithasol.

"Gwell Catrefi, Gwell Iechyd."

Mae'r dogfennau atodedig yn dangos ein llwyddiannau. Byddem yn gwerthfawrogi unrhyw gyfraniad gennych i'n galluogi i barhau i ddarparu ein gwasanethau yn eich ardal leol.

Byddem yn hapus i ddod i'ch gweld am sgwrs i godi ymwybyddiaeth o'n gwaith. Cysylltwch a ni ar 0300 111 2120

Rhif Cwmni: 9827000 Rhif Elusen: 1171303

Please find attached our Annual Report for 2017/ 18. We work throughout Conwy and Denbighshire and are proud that our holistic service improves the quality of life for older people who live in their own homes and saves money for health and social services.

Our strapline is "Better Homes, Better Health."

Our infographs attached highlight our successes. We would welcome any donations to continue providing our services within you're local area.

We would be happy to come and have a chat and raise awareness of our work. Please contact us on 0300 111 2120

Company No: 9827000 Charity No: 1171303

Gofal a Thrwsio Conwy a Sir Ddinbych,
Conwy and Denbighshire Care & Repair

Rhian Wyn Williams
Cynorthwydd i'r Prif Swyddog
Assistant to the Chief Officer

Cyswllt/Contact
Unit 10 / 11
Fford Richard Davies
Parc Business Llanelwy
Llanelwy
LL17 0LJ

Cyswllt/Contact
post@gofalathrwsio.com
Ffôn/Phone: 0300 111 2120
Ffacs/Fax: 0300 800 4485



2017-18:

CONWY AND DENBIGHSHIRE CARE & REPAIR GROWS FROM STRENGTH TO STRENGTH

Better Homes, Better Health
Gwell Cartrefi, Gwell Lechyd

At Conwy and Denbighshire Care & Repair (CDCR), we're proud that our holistic service improves the quality of life for older people who live in their own homes and saves money for health and social services.

We achieve this by aggregating information about **all available services**, to signpost people to the optimum available support.

Last year we:

- Expanded our Gerddi Gwyrdd Home Improvement Service to generate income to invest in core services, ensuring their sustainability; and developed Gerddi Gwyrdd Home Improvement Service itself.
- Grew income from £145,000 in 2016-17 to **£364,000 in 2017/18**.
- Increased our fleet to **7 liveried vans**.
- Introduced a **bathroom installation service**.
- Trained team members to have **BTEC Trusted Assessor status**, to assess needs for low-level adaptations such as grab rails and perching stool.



Gofal a Thrwsio Conwy a Sir Ddinbych
Conwy & Denbighshire Care & Repair

Gofal a Thrwsio Conwy a Sir Ddinbych
Uned 10 / 11, Ffordd Richard Davies, Parc Busnes Llanelwy, Llanelwy, Sir Ddinbych LL17 0LJ
Phone: 0300 111 2120 Fax: 0300 800 4485 post@gofalathrwsio.com

Gofal a Thrwsio Conwy a Sir Ddinbych Registered Charity Number 1171303 and company Number 9527000



Gofal a Thrwsio Conwy a Sir Ddinbych
Conwy & Denbighshire Care & Repair

Did you know?

Conwy and Denbighshire Care & Repair is a charitable limited company with strategic partners: the Welsh Government; Care & Repair Cymru; Conwy County Council; Denbighshire Council; Betsi Cadwaladr University Health Board; and Grŵp Cynefin.

We provide:

1 Our **Core Care & Repair Service** supports homeowners who are older or vulnerable to live as independently as possible with increased safety, security, warmth and comfort, by providing advice about wellbeing, home repairs and adaptations to their homes. It is funded by the Welsh Government.

2 Our **Rapid Response Adaptation Programme (RRAP)** is a Welsh Government strategic initiative, to help older people return home from hospital and/or make their homes safer, by providing a small-scale, quick, adaptation or repair service, preventing hospital admission.

3 Homes can easily fall into disrepair as income levels decrease, and our innovative **Gerddi Gwyrdd Home Improvement Service** is a leading provider of services that enhance the quality of life of older or vulnerable people.

It is delivered by a team who carry out private works, adaptations, small repairs in the home and garden, fit bathrooms/wet-rooms and complete skilled joinery work.

They are trained to spot the needs of clients and refer them for help from our Core or RRAP services.

4 Our **Hospital to Home service** helped even more householders, **saving many bed nights at a cost of £300 each** for our partner, Betsi Cadwaladr University Health Board.

Every **£1 spent with CDCR saves £7.50 in health costs** – that's 300 to 400 hospital bed nights, for example.





1. Core Care & Repair service

Received 2,284 service requests from 2,005 clients

Completed:

- 1,585 works below £5,000, to the value of £341,115.
- 12 works over £5,000, to the value of £87,481.

One quarter of customers responded to a satisfaction survey:

- 96% said CDCR had improved their quality of life.
- 85% said it had completely solved their problem.

We also assess eligibility for benefits and help fill in applications. Our clients:

- Had their incomes increased by £550,537 per annum.
- Received one-off awards totalling £94,184.
- Received £2,080 in charitable/benevolent funding towards costs of works.

Case study – Mr & Mrs W: Access ramp & successful benefits applications

We received a referral from the hospital's occupational therapist. Mr W would now be a wheelchair user and needed a ramp to his door prior to discharge.

Our caseworker carried out:

- A Healthy Homes Check part one.
- A benefit entitlement check, recommending Mrs W apply for a Working Tax Credit, and Mr W for Attendance Allowance and a blue badge.

Now:

- Mr W has safety and independence to get out for appointments and do things he enjoys.
- Mrs W no longer worries about her husband's mental wellbeing.



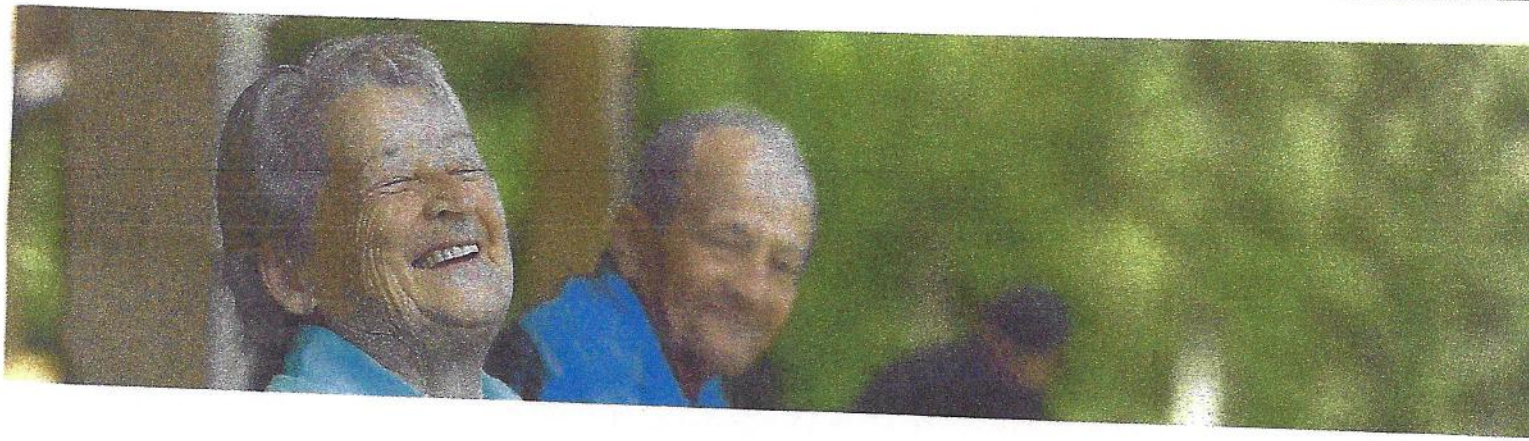
Other satisfied customers said:

"Because of Attendance Allowance, I have cleaning help around the home and more help with the garden. The blue badge for parking has been a big help also."

"(Employee) was very helpful in all she offered and advised. She saw the work to its completion, with excellent attention."

"I found (employee) very helpful, patient and charming."

"I want to say a huge thank you for everything."



2. Rapid Response Adaptation Programme (RRAP)

We received 1,561 service requests from 1,411 clients

- Of clients referred to us by Betsi Cadwaladr University Health Board, we were able to prevent unnecessary admission to hospital for 45 per cent.
- Of clients referred to us by social services, we prevented unnecessary admission to hospital for 18 per cent.

We also carried out works to:

- Improve personal safety and security: (23%).
- Assist clients in prevention/reduction of falls: (71%).

Case study – Mr & Mrs R were referred by NEST, which had made a grant for a replacement boiler.

We:

- Carried out a Healthy Homes Check, identifying rails for bathroom and stairs, and completing a RRAP application form.
- Identified eligibility for Attendance Allowance, which Mr R went on to receive at £83 pw, with 7 weeks' back pay.
- Completed a Carer's Allowance form for Mrs R, which she went on to receive.
- Identified an entitlement to Pension Credit of £36 pw and chased DWP staff, who were unaware it could be uplifted with a carer's premium.
- Applied for and obtained for a blue parking badge.

Mr & Mrs R said our intervention had improved their health and wellbeing.



Other RRAP customers said:

"It is much easier to keep up with personal cleanliness."

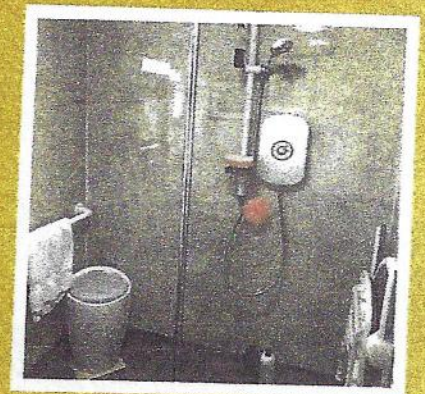
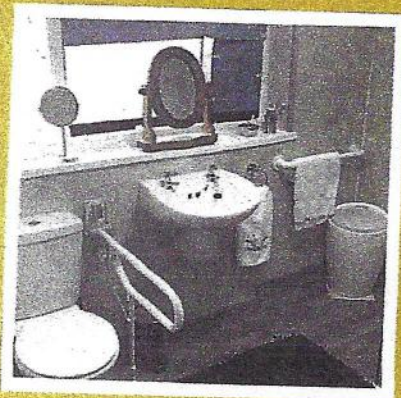
"Thank you for all your help, which is life-changing."

"The rail is a huge improvement on going upstairs on my hands and knees."

3. Gerddi Gwyrdd Home Improvement Service

As well as providing an adaptation service for clients throughout Conwy and Denbighshire, Gerddi Gwyrdd completed:

- 8 privately paid-for bathrooms/level access shower installations.
- 56 privately paid-for safety adaptations.
- 211 other handyman works.
- 105 gardening jobs.



We support early intervention

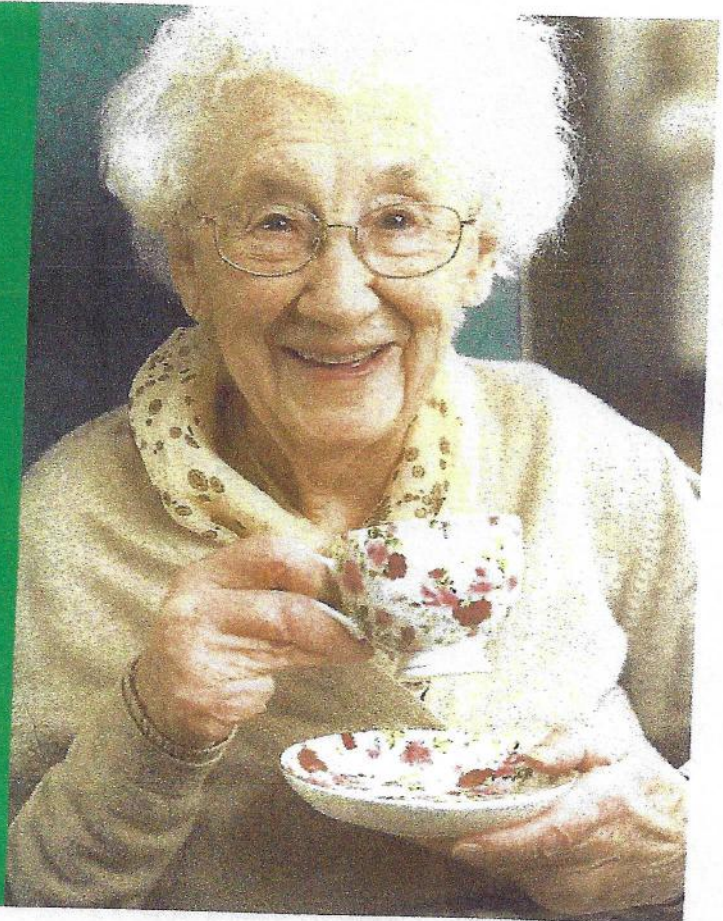
CDCR is supporting a new initiative that provides invaluable support to older people to retain their independence and remain living in their own homes.

The Managing Better service has been developed by a partnership of Care & Repair Cymru, RNIB Cymru and Action on Hearing Loss Cymru.

It integrates the impact of sight and hearing loss into home improvement and can significantly improve the lives of older people.

The service also tackles isolation and loneliness, which can have a significant impact on physical and mental well-being.

The ethos of prevention and early intervention is at the heart of the Welsh Government's Social Services and Well-being Act 2014.



4. Hospital to Home service

Last year, Hospital to Home:

- Helped patients obtain an **additional £99,324 in benefits.**
- Completed 401 minor **adaptations worth £19,540.**
- Helped **113 known or high risk fallers.**
- Obtained **31 Blue Badges.**

2016/17

Referrals 188
Visited 139

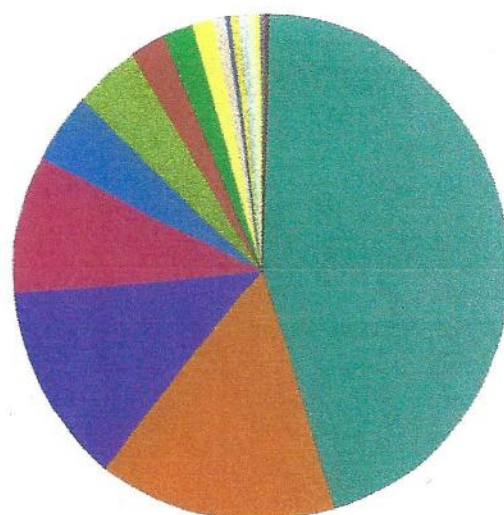
2017/18

Referrals 238
Visited 189

We partner with Betsi Cadwaladr University Health Board to help patients return home from hospital, helping relieve pressures on hospital beds and offering continued support for the patient.

Our hospital caseworker identifies patients with homes suitable for adaptations, allowing older people to remain living independently, and preventing future admissions due to a return to an unfit or unsafe home.

Work carried out from Hospital to Home referrals



Grab Rails, 180	Drop Down Rail, 3
External Rail, 62	Thumb Turners, 2
Stair Rail, 51	Ramp, 2
Equipment, 37	Lighting, 2
Steps, 18	Carpet Strip, 2
Key safe, 17	Gas Isolator, 1
Shower Seat, 9	Additional plug socket, 1
Newel Rail, 7	Floor to ceiling pole, 1

Financial Performance

	2017/18 £	2016/17 £
INCOME AND EXPENDITURE SUMMARY		
Income	955,098	751,004
Expenditure	(943,007)	(758,355)
Surplus / Deficit for the year	12,091	(7,351)

BALANCE SHEET SUMMARY

Fixed assets	32,757	42,494
Current assets	365,577	357,025
Current liabilities	(64,253)	(77,529)
Net Assets	334,081	321,990
Revenue reserves	329,936	318,348
Restricted reserves	4,145	3,642
Total Reserves	334,081	321,990



Gofal a Thrwsio Conwy a Sir Ddinbych
Conwy and Denbighshire Care & Repair

Better Homes, better health

Helping older people stay safe, warm
and independent in their own homes



Call us on
0300 111 2120

94% of RRAP clients told us that their
quality of life had improved as a
result of Care & Repair's service

RRAP works
were carried
out within an
average of

18
days

£1

£7.50

For every £1 spent on RRAP,
£7.50 is saved in Health &
Social Care budgets

We facilitated home repairs
and adaptation work worth
£128,596



We helped 131 people to
increase their income by
£550,537 per annum

2,005

Number of people
we've helped

30

percent

of people we've
helped live alone



Average age of
people we've
helped and

28%

of people we've
helped are 85
years old or older

96%

of clients who were very
satisfied with services
provided by Conwy &
Denbighshire Care &
Repair



99% of people would
recommend the Care &
Repair service to others



68%

of RRAP clients who had
work carried out to assist
in reduction of falls



1411

Number of people
with a RRAP grant to
adapt their home to
allow them to living
there independently.



2017/18 figures for Denbighshire
Core Services and Rapid Response
Adaptations Programme (RRAP)

Grŵp Cynefin
Mwy na thŷ • More than housing

Care & Repair Cymru

**Noddir gan
Lywodraeth Cymru
Sponsored by
Welsh Government**



The Older People's Housing Service

Helping older people stay safe, warm
and independent in their own homes



Call us on
0300 111 2120

Gofal a Thrwsio Conwy a Sir Ddinbych Conwy and Denbighshire Care & Repair

146 Managing better referrals, supporting usual impairment and hearing loss.

Bryn Bella plants-
growing and
selling flowers,
hanging baskets
and wooden
planters.



88% of work completed,
which prevented hospital
admission.

Number of hospital to
home referrals
received

238

Intergenerational working with local High
School students to create wooden planters



Number of Gardening
& Handyperson
Jobs completed

380

“ The rail up the stairs has been
great. A huge improvement
than going up on my hands and
knees. Thank you. ”

“ Because of Attendance Allowance I am now
able to have cleaning help around the home
and more help with the garden. The blue
badge has been a big help also. ”

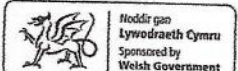
“ I just want to say a huge thank you
for everything. ”

“ My mum is 84 years old and I am
so grateful that everything we needed
was dealt with immediately, as her
daughter I can't thank you enough. ”

“ Given the high level demand from an
aging population, I think the services are good ”

“ I am grateful for your friendly help. I could not
fault the service provided by the company.
Thank you so much it is very much appreciated. ”

2017/18 figures for Conwy and
Denbighshire Gerddi Gwyrdd
Gardening & Handyperson Services



At its meeting on the 8th of November 2018, the Town Council considered a request from Mr David Williams to have a memorial seating bench located outside the Community Centre in memory of his late brother Richard Williams who sadly passed in October 2018. The bench David Williams and his family have in mind is a military bench which would be sufficient enough in size for two people. David would be responsible for purchasing and maintaining the bench. The Town Council would install the bench in place.

It was resolved unanimously to agree to this request subject to securing permission from the Rhuddlan Town Community Association and also Denbighshire County Council. The proposed location for the seating bench would be outside the Community Centre near the cenotaph.

Denbighshire County Council have refused to have the War Memorial Bench located outside the Community Centre as it will restrict public access in and out of the Community Centre.

The Mayor and Town Clerk met with David Williams on the 4th of January to see if there was another suitable location in Rhuddlan to place the bench. The Odyn was identified as a possible location as both David and Richard has were keen member of the Scouts Club and their father is still actively involved with the organisation.

There is already a seating bench situated outside the Odyn which belongs to Denbighshire County Council and is maintained by the Town Council. This existing bench could be relocated to the Admirals Field as the Town Council is in the process of purchasing two new seating benches for the field to be in place for Spring. If this bench was relocated to Admirals Field, then only one new seating bench needs to be purchased. This would free up a space for David Williams to place a War Memorial Bench outside the Odyn.

Members needs to make a decision on relocating the existing seating bench from outside the Odyn to Admirals Field to free up a space for a War Memorial Bench.

If agreed, the Town Council need to secure permission from the County Council to proceed.

Insurance

Item 8

At its meeting on the 13th December, a member made enquiries on whether the Town Council has adequate insurance in place should there be a claim. The Town Council's insurance supplied by Zurich Municipal provides the following cover:

Public Liability	£10,000,000
------------------	-------------

Employers Liability	£10,000,000
---------------------	-------------

Libel and Slander	£100,000
-------------------	----------

All members and employees	£100,000
---------------------------	----------

Personal Accident – cover is limited to £500,000 any one person and £2,000,000 any one incident.

Elect cyf / Your ref

Ein cyf / Our ref : 44/2018/1105

Dyddiad / Date : 18/12/18

Rhif union / Direct dial : 01824 706727

Item 9
Cyngor
sir ddinbych
denbighshire
County Council



Rhuddlan Town Council
Mrs Sian Mai Jones Clerk

PO Box 224
Royal Mail
Maesdu Road
Llandudno
LL30 1QX

Annwyl Syr / Fadam

Dear Sir / Madam

CAIS / APPLICATION: 44/2018/1105

CYNNIG / PROPOSAL: Torri coed leylandi / Felling of leylandi trees

LLEOLIAD / LOCATION: Treeops Court , Rhuddlan, Rhyl

Amgaeaf gopi o'r cais a ddisgrifir uchod sydd wedi'i dderbyn gan y Cyngor Sir.

I enclose a copy of the above-described application which has been received by the County Council.

Os oes gennych unrhyw sylwadau yr hoffech i'r Cyngor eu hystyried pan fyddant yn ymdrin â'r cais, anfonwch nhw ar bapur o fewn 21 diwrnod o ddyddiad y llythyr hwn.

If you have any observations which you would like the Council to consider when they deal with the application, I would ask you to forward them in writing within 21 days of the date of this letter.

Byddwn yn gwerthfawrogi'n fawr iawn pe gallech nodi ein cyfeirnod a chynnwys disgrifiad byr o'r cynnig ar eich ymateb os yw hynny'n bosibl.

It would be very much appreciated if you could quote our reference number and include a brief description of the proposal in your response if at all possible.

Byddaf yn cymryd nad oes gennych unrhyw sylwadau os na chlywaf gennych o fewn y cyfnod o 21 diwrnod. Mae'n bosibl y gwneir penderfyniad ar y cais ar ddiwedd y cyfnod ymgynghorol hwn, ac oherwydd mae'n bosibl nad ystyrir unrhyw sylwadau a gyflwynir ar ôl y dyddiad cau gan y Cyngor.

I will assume that you have no observations if I do not hear from you within the 21-day period. The application may be determined at the end of this consultation period, hence any representations received after the expiry date may not be taken into account by the Council.

Yn y fan hyn dylwn ddweud na all y Cyngor Sir ond pendefynnu ar geisiadau cynllunio ond ar sail ystyriaethau cynllunio dilys. Fel arfer ni chymerir bod pethau fel colli golygfa, gwrthwynebiad ar sail foesol, cystadleuaeth annheg ac anghydfod cyfreithiol preifat, er

I should respectfully advise at this stage that the County Council can only determine planning applications on the basis of valid planning considerations. Matters such as loss of view, objections on moral grounds, unfair competition and private legal disputes, for example, are not



enghraifft, yn berthnasol i deilyngdod cais cynllunio, a dylech wybod na all y Cyngor Sir roi unrhyw bwys arwyddocaol ar faterion o'r fath wrth wneud penderfyniad.

Sylwch os gwelwch yn dda bod raid i'r Cyngor Sir, o dan Ddeddf Llywodraeth Leol (Hawl i Wybodaeth) 1985, sicrhau bod unrhyw lythyr a dderbyniwyd fel papurau cefndir i'r cynnig ar gael i'w archwilio gan y cyhoedd.

Fe all y cais uchod gael ei ystyried gan aelodau'r Pwyllgor Cynllunio, ac os felly bydd eich ymateb yn cael ei gyhoeddi yn adroddiad y pwyllgor, a fydd ar gael i'w archwilio gan y cyhoedd yn Swyddfeydd y Cyngor ac ar y rhyngwyd.

Sylwch y gallwch weld manylion am y cais cynllunio ar-lein:

www.sirddinbych.gov.uk/cynllunio

Edrychaf ymlaen at glywed gennych.

Yr eiddoch yn gywir

EMLYN JONES

Pennaeth Gwasanaethau Cynllunio a
Gwarchod y Cyhoedd

normally accepted as material to the merits of an application, and you should be aware that the County Council would not be able to attach any significant weight to such matters when making a decision.

Please note that under the provisions of the Local Government (Access to Information) Act 1985, the County Council is obliged to make available for public inspection any letter received as background papers on the proposal.

The above application may be considered by members of the Planning Committee, in which case your response will be published in the committee report which will be available for inspection by the public at the Council Offices and on the internet.

Please note that application details can be viewed on-line: www.denbighshire.gov.uk/planning

I look forward to hearing from you.

Yours faithfully

EMLYN JONES

Head of Planning and Public Protection

Date: 07/01/2019

Rhuddlan Town Council

Page 1

Time: 07:41

Current Bank A/c

List of Payments made between 01/01/2019 and 10/01/2019

<u>Date Paid</u>	<u>Payee Name</u>	<u>Reference</u>	<u>Amount Paid</u>	<u>Authorized Ref</u>	<u>Transaction Detail</u>
10/01/2019	Best House Display	102096	50.00		Prize Money
10/01/2019	M Murray	102097	230.00		Provide Beacon
10/01/2019	Denbighshire County Council	102098	34.80		Pitch Marking - Fresh Air Gym
10/01/2019	Denbighshire County Council	102099	1,046.02		Rhuddlan in Bloom Signage
10/01/2019	Blachere Illuminations UK Ltd	102100	370.20		LED Sparklight 24V
10/01/2019	Catalyst Systems (North Wales)	102201	93.60		Service PC & Resolve Issues
10/01/2019	Town Clerk	102202	92.64		Expenses - December
10/01/2019	G. Rowlands	102203	500.00		Extra Responsibility Allowance
10/01/2019	Staples UK Ltd	DD	188.33		Staples UK Ltd
10/01/2019	NEST Pension	DD	104.89		Period 18 Dec - 17 Jan
10/01/2019	Vodafone	DD	26.16		Phone - December
10/01/2019	Dementia Steering Group	102204	4,529.37		Financial Assistance
Total Payments			7,266.01		