

Rhuddlan Community Flood Plan

This Community Flood Plan has been developed for the benefit of the whole community, and is managed by the volunteer Flood Warden Group.

Senior Flood Warden	Arwel Roberts	Home: 01745 590 869	Mobile: 07813 550 998
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Assistant Flood Warden	William Reginald Davies	Home: 01745 590 283	Mobile: 07831 361 226
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Number of additional Volunteer Flood Wardens	4
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Community Flood Plan Owner	Rhuddlan Flood Warden Group c/o Senior Flood Warden It is the responsibility of the Community Flood Plan Owner to review this plan as necessary, and to inform Natural Resources Wales of any changes made; please email North.FIM@cyfoethnaturiolcymru.gov.uk
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Flood Warning information for your community	<u>River Elwy from Spring Gardens Bridge to Rhuddlan Fluvial Flood Warning Service:</u> - 104 properties within the Flood Warning Area - The Flood Warning service constitutes three levels of warning; Flood Alert, Flood Warning, Severe Flood Warning (as well as the Warning no longer in force)
	<u>Clwyd Left Bank Coastal Flood Warning Service:</u> - 5394 properties within the Flood Warning Area - Of which 98 properties are covered by the Community Flood Plan - The Flood Warning service constitutes two levels of warning; Flood Warning, Severe Flood Warning (as well as the Warning no longer in force)
	<u>Clwyd Right Bank Coastal Flood Warning Service:</u> - 3060 properties within the Flood Warning Area - Of which 15 properties are covered by the Community Flood Plan - The Flood Warning service constitutes two levels of warning; Flood Warning, Severe Flood Warning (as well as the Warning no longer in force)

Controlled Document Version 4.0

- Contents Page

Section Number	Section Name	Page Number
-	Front Page	1
-	Contents Page	2
General Information:		
1	Amendment Record	3
2	Distribution List	4
3	Flood Wardens' Contact Details	5
4	Cascade List	6
5	Flood Warning Area Information	7
6	Map showing the River Elwy from Spring Gardens Bridge to Rhuddlan Flood Warning Area	8
7	Map showing the Clwyd Left Bank Flood Warning Area	9
8	Map showing the Clwyd Right Bank Flood Warning Area	10
9	Locations at Risk – Zone 1	11
9	Locations at Risk – Zone 2	12
9	Locations at Risk – Zone 3	13
9	Locations at Risk – Zone 4	14
9	Locations at Risk – Zone 5	15
9	Locations at Risk – Zone 6	16
9	Locations at Risk – Zone 7	17
10	Watercourse Designation – A55 to Rhuddlan Area	18
10	Watercourse Designation – Rhuddlan Area	19
11	Roles, Responsibilities and Actions for Flood Wardens	20
12	Useful Telephone Numbers	21
13	Responsibilities of Responding Organisations	22
Actions following the issue of the Flood Warning Service:		
14	Flood Alert – Definition and Actions	23
15	Flood Warning – Definition and Actions	24
16	Severe Flood Warning – Definition and Actions	25
17	Warning no longer in force – Definition and Actions	26

1.	Amendment Record
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It is intended that any amendments made to the Community Flood Plan should be agreed by all involved, and then recorded in the following table;

[illegible]

2. Distribution List

Community Representatives

- Flood Warden Group
- Local County Councillors
- Rhuddlan Town Council Clerk

The Community Flood Plan will be provided as a hard copy to all Flood Wardens, and via email to the Local County Councillors and the Rhuddlan Town Council Clerk.

Responding Organisations

- Natural Resources Wales
- Denbighshire County Council (via North Wales Councils Regional Emergency Planning Service)
- North Wales Police
- Abergele Police Station
- North Wales Fire and Rescue Service

The Community Flood Plan will be placed on Resilience Direct and organisations will be informed via email. It is the responsibility of each separate responding organisation to distribute copies to all relevant individuals / teams as required.

3. Flood Wardens' Contact Details

Name	Address	Telephone	Mobile	Email	Registered to receive
Senior Flood Warden Arwel Roberts	Fachwen, Rhyl Road, Rhuddlan, LL18 2TP	01745 590 869 (H)	07813 550 998	arwellroberts@tiscali.co.uk ----- arwel.roberts@denbighshire.gov.uk	River Elwy from Spring Gardens Bridge to Rhuddlan ----- Clwyd Left Bank ----- Clwyd Right Bank
Assistant Flood Warden William Reginald Davies	Cotswold, Gwindy Street, Rhuddlan, LL18 2US	01745 590 283 (H)	07831 361 226	N/A	River Elwy from Spring Gardens Bridge to Rhuddlan ----- Clwyd Left Bank
Edward Graham Ashton	2 Vicarage Lane, Rhuddlan, LL18 2UE	01745 590 233 (H)	07527 860 381	jane_ashton@ymail.com	
Andrew Thomas Smith	43 Vicarage Lane, Rhuddlan, LL18 2SF	01745 591 121 (H) 01745 588 183 (W)	07752 164 874	smith160162@btopenworld.com	
Gareth Smith	5 Maes Alaw, Rhuddlan, LL18 2YU	N/A	07398 840 205	cllrgarethsmith@gmail.com	
Wendy Louise Vernon	47 Kerfoot Avenue, Rhuddlan, LL18 2UR	01745 604 810 (H) 01745 582 966 (W)	07445 378 347	wendy.vernon@brake.co.uk	Clwyd Right Bank

All contact details shown above have been registered onto Natural Resources Wales' Flood Warning System.

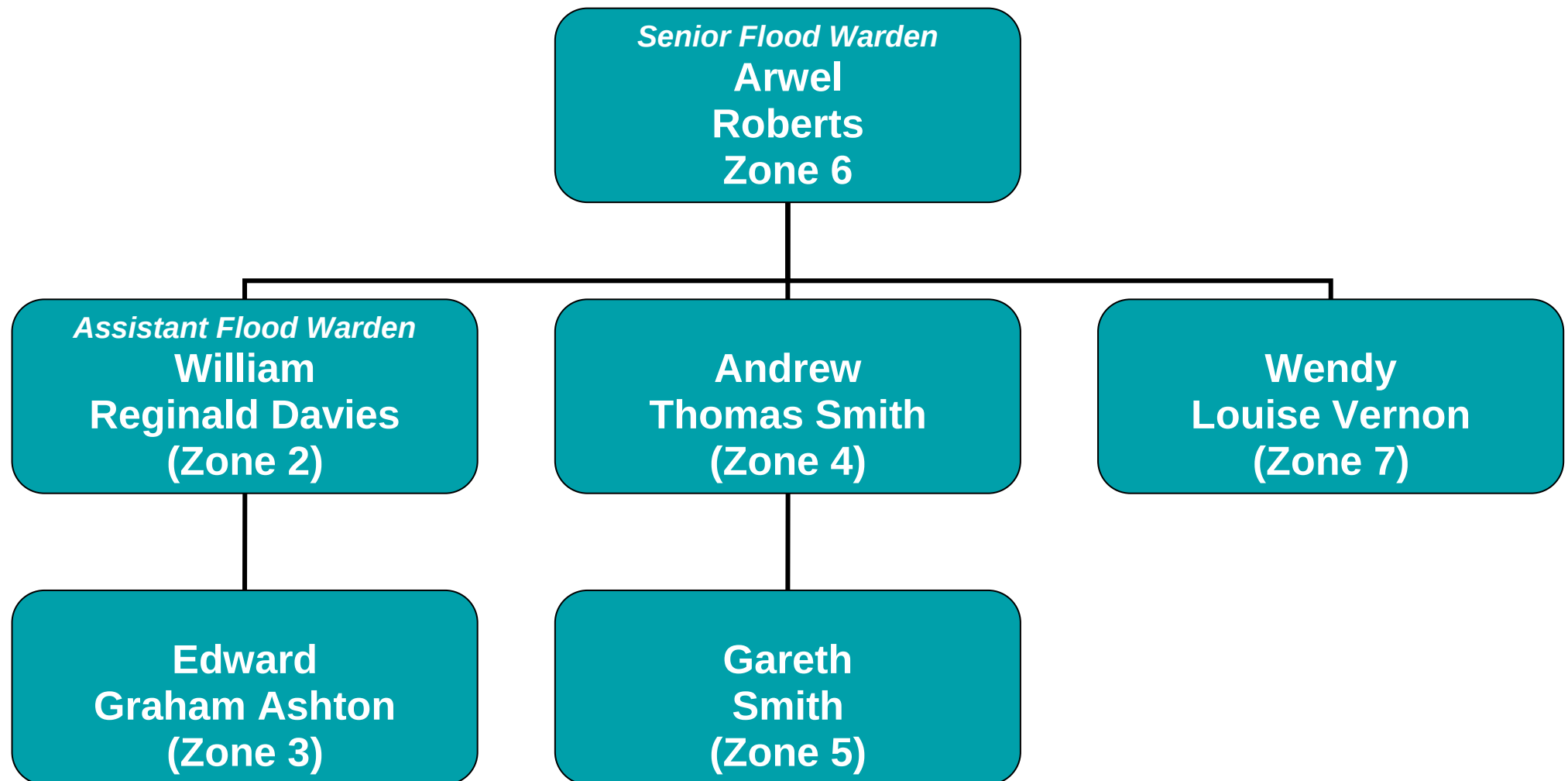
(H) – Home

(W) – Work

4. Cascade List

Please use the below cascade list when disseminating information to all Flood Wardens.

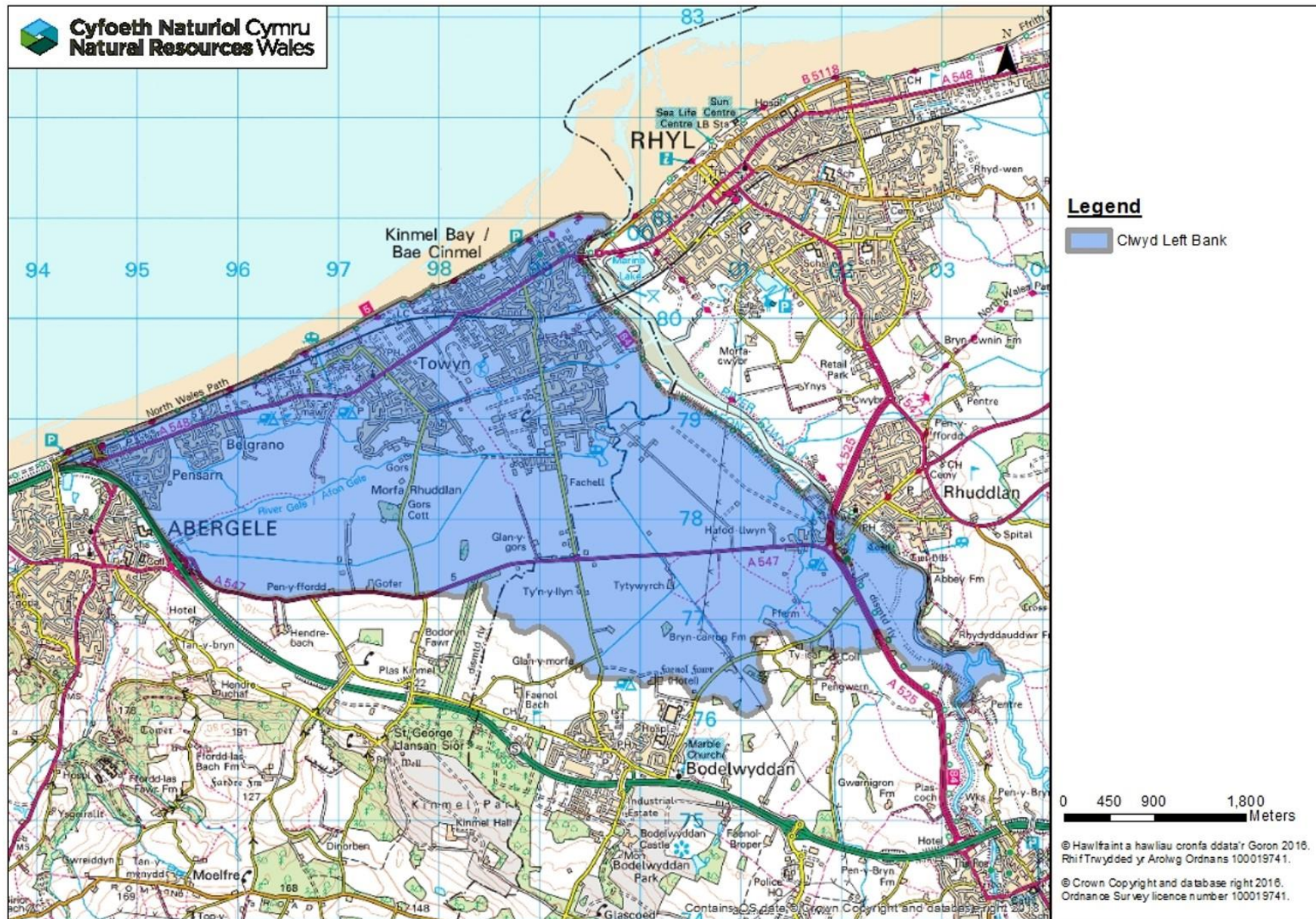
Flood Wardens should contact the Senior Flood Warden directly to report any issues in their allocated area.



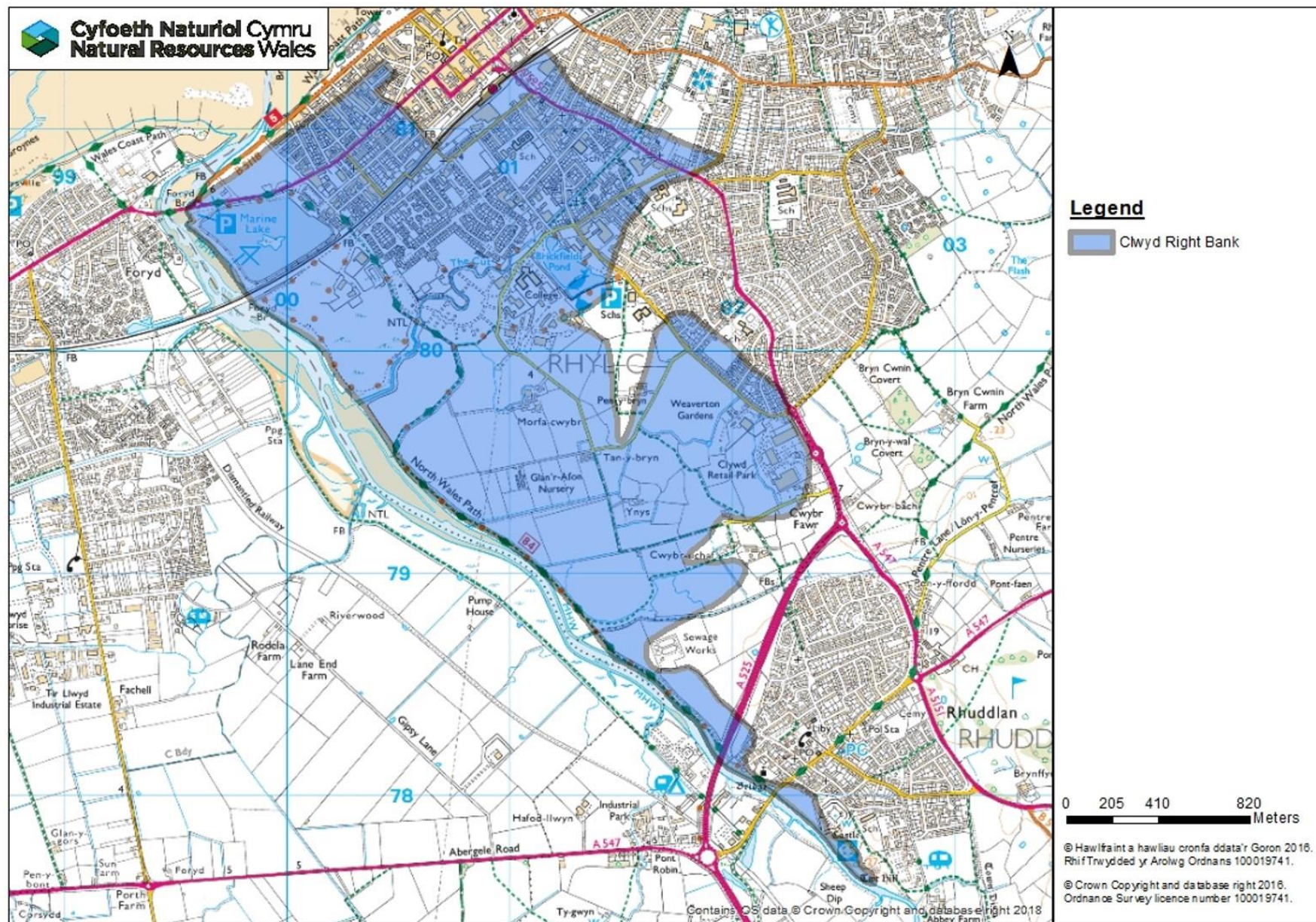
5. Flood Warning Area Information

Flood Warning Area	Levels of Warning	Source	Location	Quickdial Number
River Elwy from Spring Gardens Bridge to Rhuddlan	Flood Alert Flood Warning Severe Flood Warning	Fluvial	The area alongside the River Elwy from Spring Gardens Bridge to Rhuddlan HTM Business Park including parts of the A47 Abergele Road, A525 St Asaph Road and Station Road	191702
Clwyd Left Bank	Flood Warning Severe Flood Warning	Coastal	Communities to the west of the River Clwyd, including Kinmel Bay, Towyn, Belgrano and Pensarn	192211
Clwyd Right Bank	Flood Warning Severe Flood Warning	Coastal	Communities to the East of the River Clwyd, downstream of Rhuddlan, including farmhouses and parts of Rhyl	192210

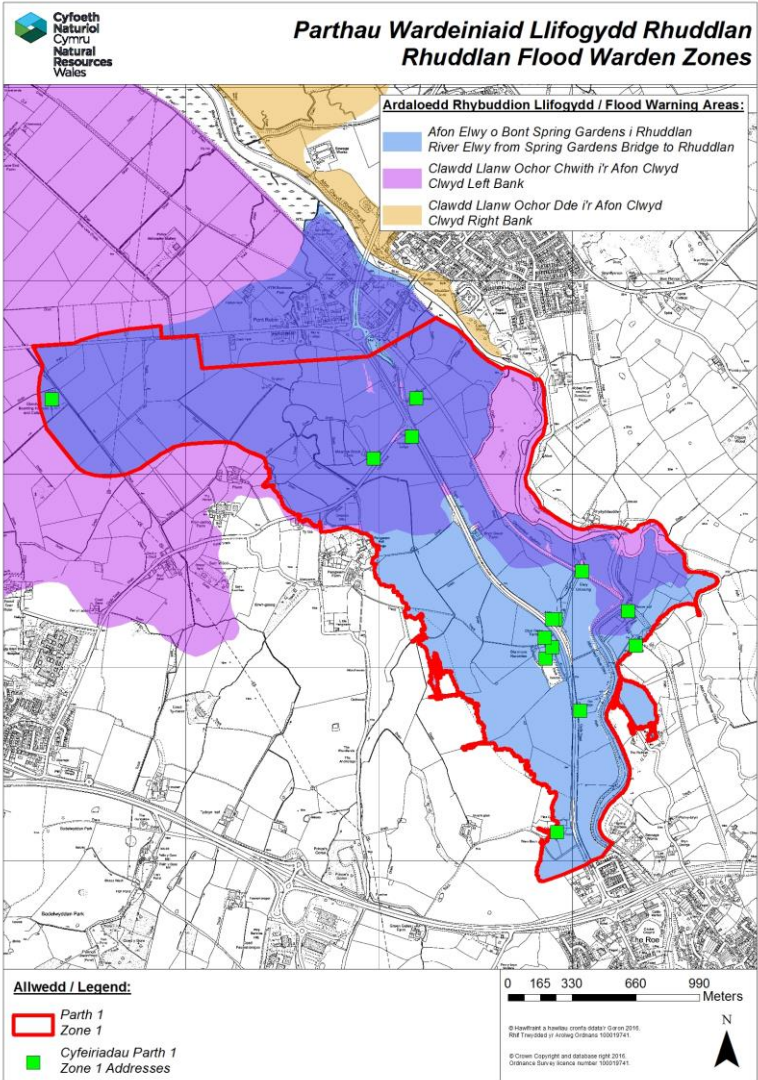
7. Map showing the Clwyd Left Bank Flood Warning Area



8. Map showing the Clwyd Right Bank Flood Warning Area



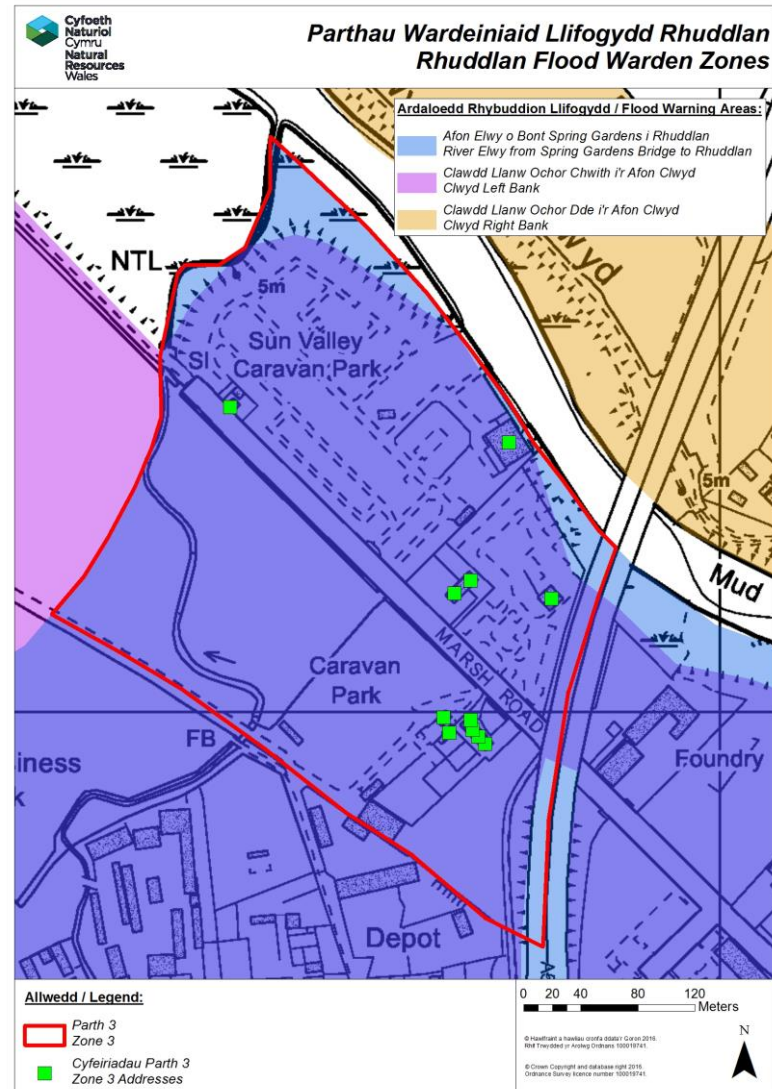
9. Locations at Risk – Zone 1

Zone 1 Details		Zone Map
Source of flooding	- Fluvial - Coastal	 Parthau Wardeiniaid Llifogydd Rhuddlan Rhuddlan Flood Warden Zones Ardaloedd Rhybuddion Llifogydd / Flood Warning Areas: - Afon Elwy o Bont Spring Gardens i Rhuddlan - River Elwy from Spring Gardens Bridge to Rhuddlan - Clawdd Llanw Ochor Chwith i'r Afon Clwyd - Clwyd Left Bank - Clawdd Llanw Ochor Dde i'r Afon Clwyd - Clwyd Right Bank Allwedd / Legend: - Parth 1 - Zone 1 - Cyfeiriadau Parth 1 - Zone 1 Addresses 0 165 330 660 990 Meters © Crown Copyright and database right 2016. Ordnance Survey licence number 100019741.
Flood Warning Area	- River Elwy from Spring Gardens Bridge to Rhuddlan - Clwyd Left Bank	
Area at risk	- Mount Road (3 properties) - Rhyl Road (2 properties) - Abergele Road (1 property) - St. Asaph Road (8 properties) - Bodelwyddan Road (1 property) 15 PROPERTIES IN TOTAL	
Flood Warden(s) responsible for the zone	TBC	

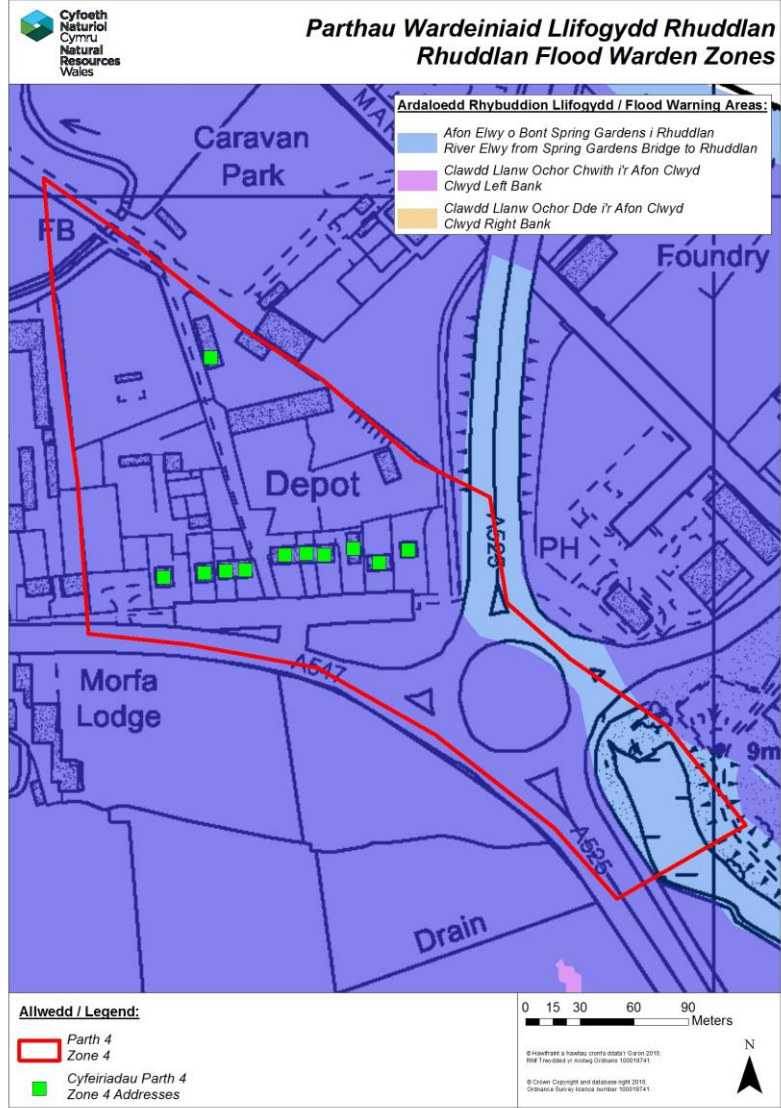
9. Locations at Risk – Zone 2

Zone 2 Details		Zone Map
Source of flooding	- Fluvial - Coastal	Parthau Wardeiniaid Llifogydd Rhuddlan Rhuddlan Flood Warden Zones Ardaloedd Rhybuddion Llifogydd / Flood Warning Areas: - Afon Elwy o Bont Spring Gardens i Rhuddlan - River Elwy from Spring Gardens Bridge to Rhuddlan - Clawdd Llanw Ochor Chwith i'r Afon Clwyd - Clwyd Left Bank - Clawdd Llanw Ochor Dde i'r Afon Clwyd - Clwyd Right Bank Allwedd / Legend: - Parth 2 Zone 2 - Cyfeiriadau Parth 2 Zone 2 Addresses 0 15 30 60 90 Meters © Crown Copyright and database right 2015. Ordnance Survey licence number 100019741.
Flood Warning Area	- River Elwy from Spring Gardens Bridge to Rhuddlan - Clwyd Left Bank	
Area at risk	- Castle View (1 property) - Station Road (3 properties) - Marsh Road (6 properties) 10 PROPERTIES IN TOTAL	
Flood Warden(s) responsible for the zone	William Reginald Davies	

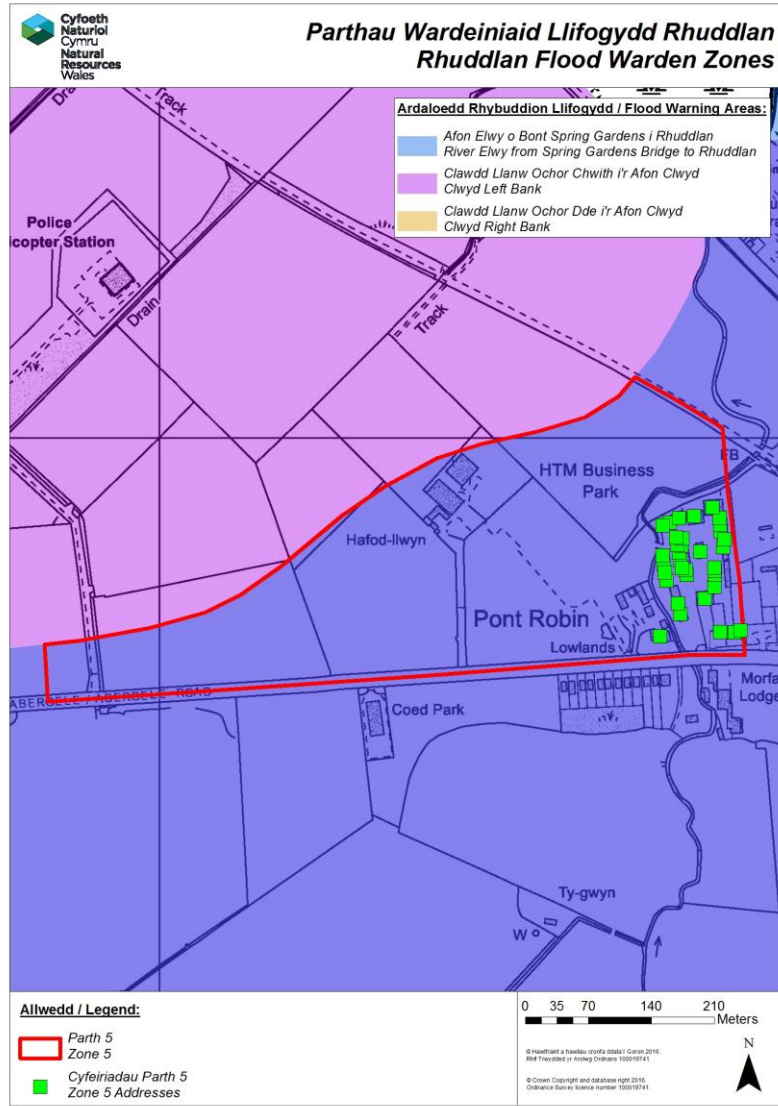
9. Locations at Risk – Zone 3

Zone 3 Details		Zone Map
Source of flooding	- Fluvial - Coastal	 Parthau Wardeiniaid Llifogydd Rhuddlan Rhuddlan Flood Warden Zones Ardaloedd Rhybuddion Llifogydd / Flood Warning Areas: - Afon Elwy o Bont Spring Gardens i Rhuddlan - River Elwy from Spring Gardens Bridge to Rhuddlan - Clawdd Llanw Ochor Chwith i'r Afon Clwyd - Clwyd Left Bank - Clawdd Llanw Ochor Dde i'r Afon Clwyd - Clwyd Right Bank Allwedd / Legend: - Parth 3 Zone 3 - Cyfeiriadau Parth 3 Zone 3 Addresses Scale: 0 20 40 80 120 Meters © Hafsiart a hysbysuon cyhoeddus Cyf 2016 Allwedd a hysbysuon cyhoeddus Cyf 2016 © Crown Copyright and database right 2015 Ordnance Survey Licence number: 100010161
Flood Warning Area	- River Elwy from Spring Gardens Bridge to Rhuddlan - Clwyd Left Bank	
Area at risk	- Marsh Road (11 properties) 11 PROPERTIES IN TOTAL	
Flood Warden(s) responsible for the zone	Edward Graham Ashton	

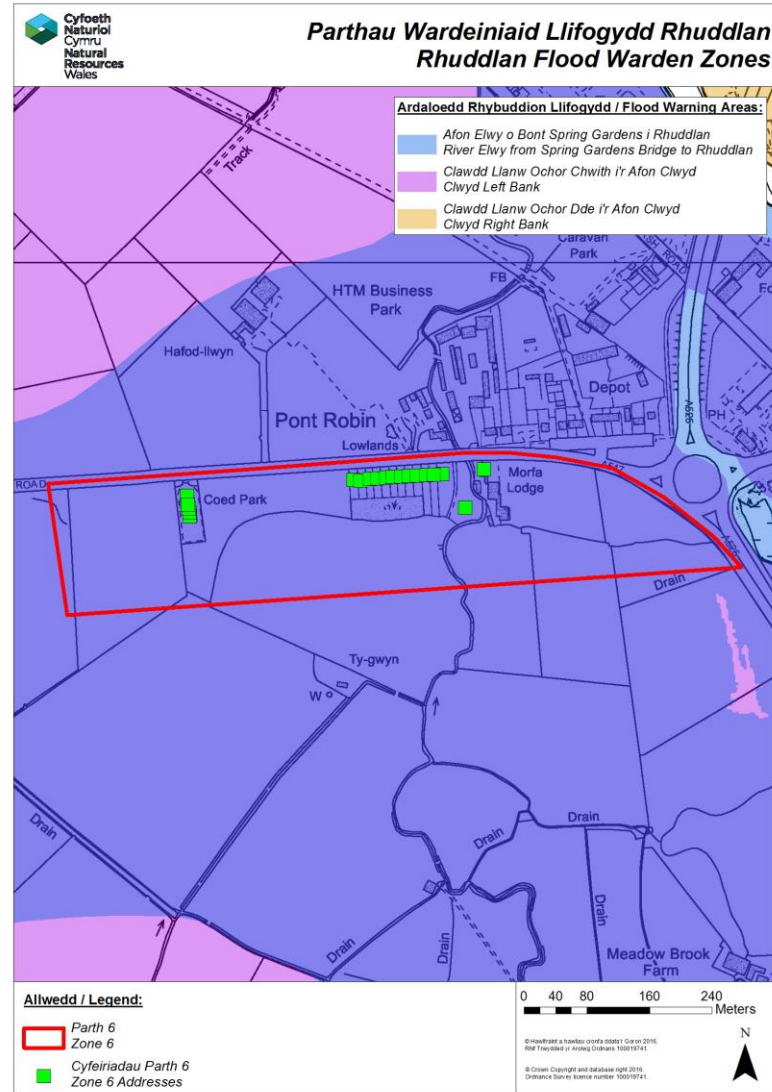
9. Locations at Risk – Zone 4

Zone 4 Details		Zone Map
Source of flooding	- Fluvial - Coastal	 Parthau Wardeiniaid Llifogydd Rhuddlan Rhuddlan Flood Warden Zones Ardaloedd Rhybuddion Llifogydd / Flood Warning Areas: - Afon Elwy o Bont Spring Gardens i Rhuddlan - River Elwy from Spring Gardens Bridge to Rhuddlan - Clawdd Llanw Ochor Chwith i'r Afon Clwyd - Clwyd Left Bank - Clawdd Llanw Ochor Dde i'r Afon Clwyd - Clwyd Right Bank Allwedd / Legend: - Parth 4 - Zone 4 - Cyfeiriadau Parth 4 - Zone 4 Addresses Scale: 0 15 30 60 90 Meters © Crown Copyright and Ordnance Survey 2015. Ordnance Survey map number 100015741.
Flood Warning Area	- River Elwy from Spring Gardens Bridge to Rhuddlan - Clwyd Left Bank	
Area at risk	- Abergele Road (11 properties) 11 PROPERTIES IN TOTAL	
Flood Warden(s) responsible for the zone	Andrew Thomas Smith	

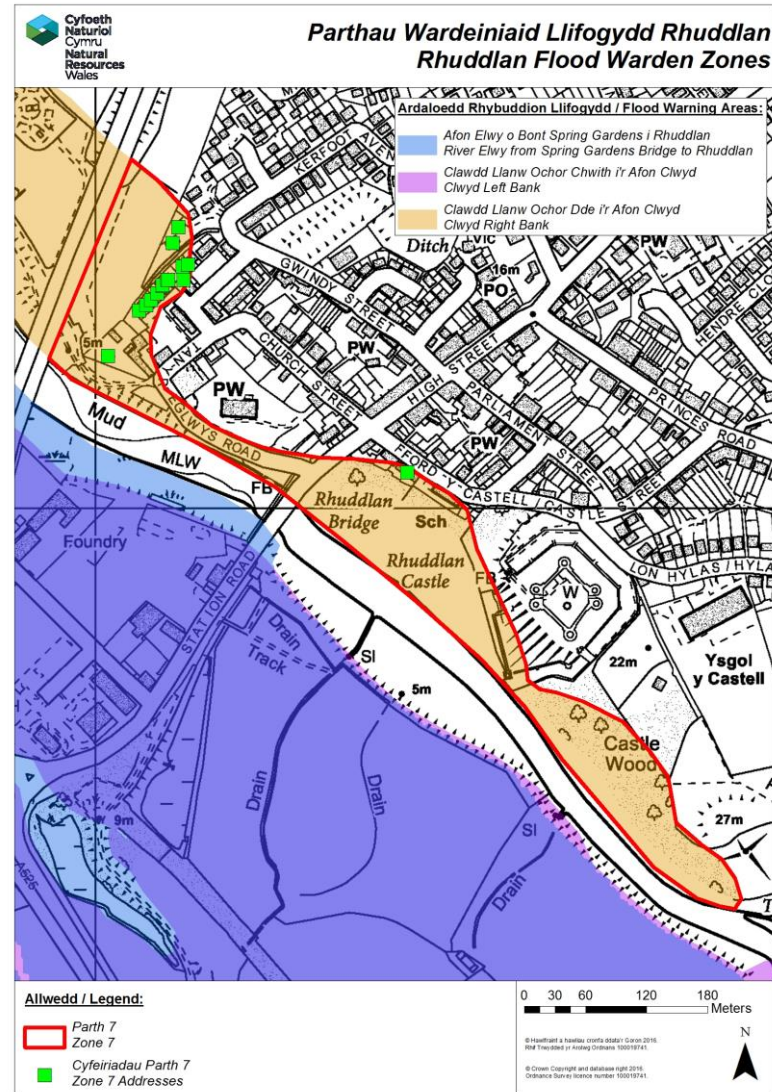
9. Locations at Risk – Zone 5

Zone 5 Details		Zone Map
Source of flooding	- Fluvial - Coastal	 Parthau Wardeiniaid Llifogydd Rhuddlan Rhuddlan Flood Warden Zones Ardaloedd Rhybuddion Llifogydd / Flood Warning Areas: - Afon Elwy o Bont Spring Gardens i Rhuddlan - River Elwy from Spring Gardens Bridge to Rhuddlan - Clawdd Llanw Ochor Chwith i'r Afon Clwyd - Clwyd Left Bank - Clawdd Llanw Ochor Dde i'r Afon Clwyd - Clwyd Right Bank Allwedd / Legend: - Parth 5 - Zone 5 - Cyfeiriadau Parth 5 - Zone 5 Addresses Scale: 0 35 70 140 210 Meters © Crown Copyright and database right 2015. Ordnance Survey licence number 100019741
Flood Warning Area	- River Elwy from Spring Gardens Bridge to Rhuddlan - Clwyd Left Bank	
Area at risk	- Abergele Road (4 properties) - HTM Business Park (35 properties) 39 PROPERTIES IN TOTAL	
Flood Warden(s) responsible for the zone	Gareth Smith	

9. Locations at Risk – Zone 6

Zone 6 Details		Zone Map
Source of flooding	- Fluvial - Coastal	 Parthau Wardeiniaid Llifogydd Rhuddlan Rhuddlan Flood Warden Zones Ardaloedd Rhybuddion Llifogydd / Flood Warning Areas: - Afon Elwy o Bont Spring Gardens i Rhuddlan - River Elwy from Spring Gardens Bridge to Rhuddlan - Clawdd Llanw Ochor Chwith i'r Afon Clwyd - Clwyd Left Bank - Clawdd Llanw Ochor Dde i'r Afon Clwyd - Clwyd Right Bank Allwedd / Legend: - Parth 6 - Zone 6 - Cyfeiriadau Parth 6 - Zone 6 Addresses 0 40 80 160 240 Meters © Crown Copyright and database right 2015. Ordnance Survey Licence number 100019741
Flood Warning Area	- River Elwy from Spring Gardens Bridge to Rhuddlan - Clwyd Left Bank	
Area at risk	- Abergele Road (14 properties) - Coed Park (6 properties) 20 PROPERTIES IN TOTAL	
Flood Warden(s) responsible for the zone	Arwel Roberts	

9. Locations at Risk – Zone 7

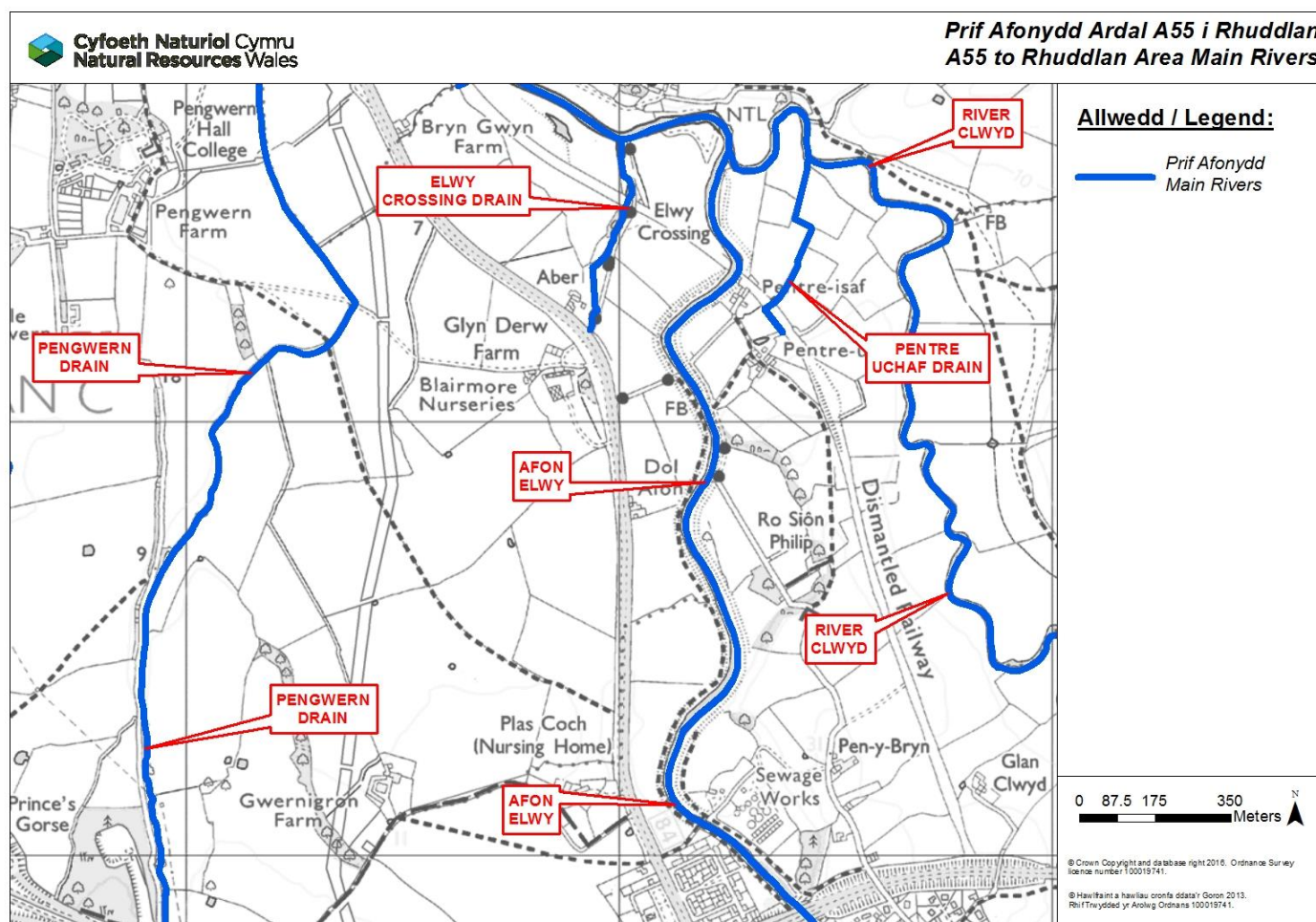
Zone 7 Details		Zone Map
Source of flooding	- Coastal	 Parthau Wardeiniaid Llifogydd Rhuddlan Rhuddlan Flood Warden Zones Ardaloedd Rhybuddion Llifogydd / Flood Warning Areas: - Afon Elwy o Bont Spring Gardens i Rhuddlan River Elwy from Spring Gardens Bridge to Rhuddlan - Clawdd Llanw Ochor Chwith i'r Afon Clwyd Clwyd Left Bank - Clawdd Llanw Ochor Dde i'r Afon Clwyd Clwyd Right Bank Allwedd / Legend: - Parth 7 Zone 7 - Cyfeiriadau Parth 7 Zone 7 Addresses Scale: 0 30 60 120 180 Meters © Harlequin a hysbyrwr corfforaidd Cymru 2016 PWR Trwydded y Llosgwrdd 100010101 © Crown Copyright and database right 2016 Ordnance Survey licence number 100010101
Flood Warning Area	- Clwyd Right Bank	
Area at risk	- Kerfoot Avenue (2 properties) - Tan Yr Eglwys Road (12 properties) - Castle Street (1 property) 15 PROPERTIES IN TOTAL	
Flood Warden(s) responsible for the zone	Wendy Louise Vernon	

10. Watercourse Designation – A55 to Rhuddlan Area

The following map shows which watercourses in the A55 to Rhuddlan area are designated as Main Rivers (in blue).

Natural Resources Wales are the risk management authority for matters relating to flooding from main rivers. Natural Resources Wales has powers to work on Main Rivers to manage flood risk.

All other watercourses are designated as Ordinary Watercourses. It is the Local Authority that is the risk management authority for Ordinary Watercourses. The Local Authority has powers to manage flood risk from Ordinary Watercourses.

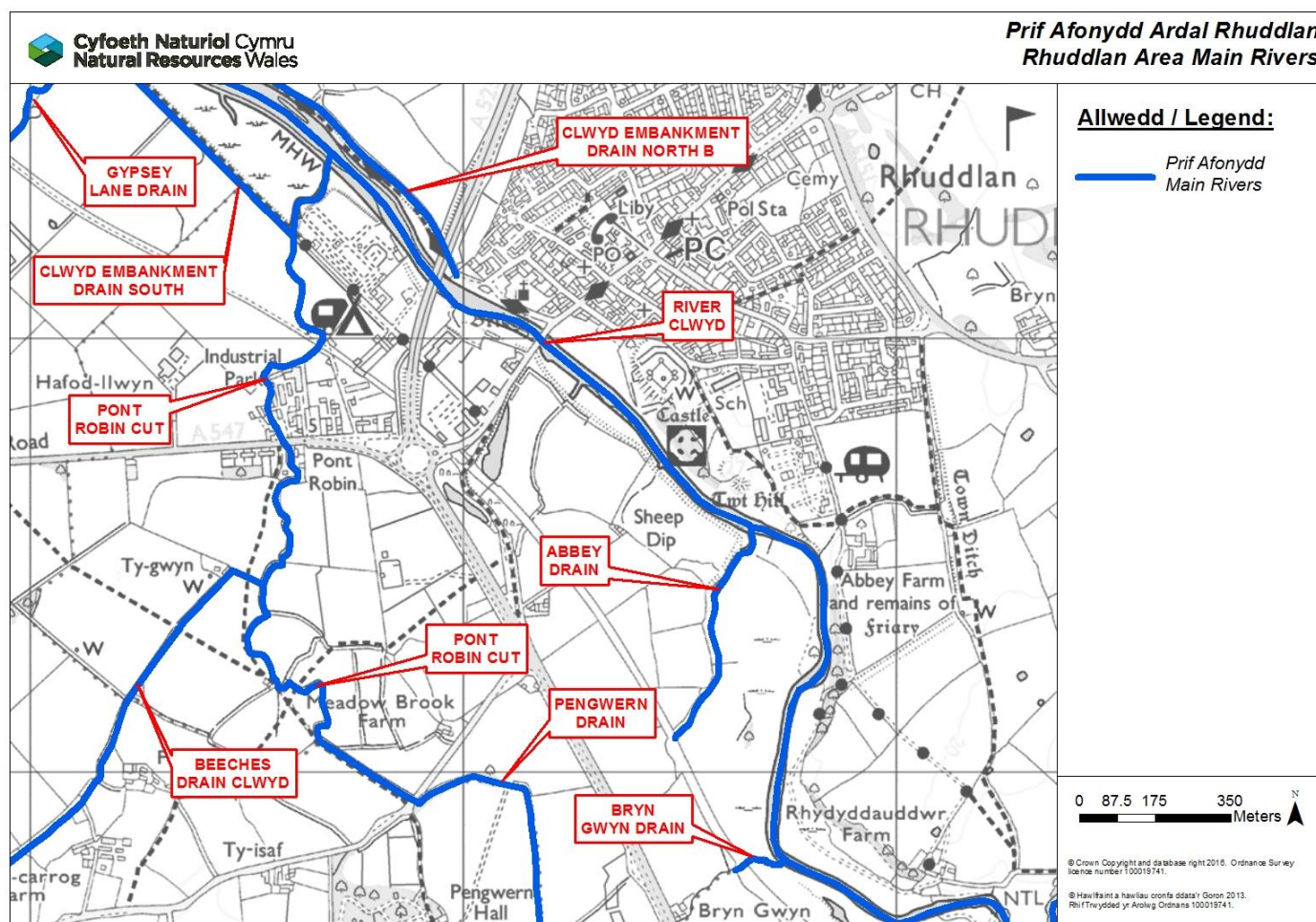


10. Watercourse Designation – Rhuddlan Area

The following map shows which watercourses in the Rhuddlan area are designated as Main Rivers (in blue).

Natural Resources Wales are the risk management authority for matters relating to flooding from main rivers. Natural Resources Wales has powers to work on Main Rivers to manage flood risk.

All other watercourses are designated as Ordinary Watercourses. It is the Local Authority that is the risk management authority for Ordinary Watercourses. The Local Authority has powers to manage flood risk from Ordinary Watercourses.



11. Roles, Responsibilities and Actions for Flood Wardens (1)

Actions	Notes
Register to receive Flood Warnings	All Flood Wardens to register on the Floodline Warning Direct service to receive all warnings associated with this plan.
Appoint Senior and Assistant Flood Wardens	- A Senior and Assistant Flood Warden should be appointed. - The Senior Flood Warden will be the main point of contact as stated in this plan. - The Assistant Flood Warden will deputise if the Senior Flood Warden is unavailable.
Allocated Areas	Consider how a flood warning area should be split up into sections and shared between all wardens.
Attend meetings and maintain the Community Flood Plan	- Senior Flood Warden to arrange meetings as appropriate with all wardens named in this plan. - This is an opportunity for all wardens to report any issues raised in the community and ensure that the plan is up to date. - If amendments are required inform Natural Resources Wales who will amend and re-distribute the plan on your behalf.
Engage with residents	- Ensure that residents within their allocated areas are aware of the Community Flood Plan and its content. - Encourage residents to register to receive the free Flood Warning Service. This can be done by:- ▪ providing contact details to the Flood Warden ▪ contacting Natural Resources Wales' Bangor office on 0300 065 3738 ▪ visiting Natural Resources Wales' website: www.naturalresources.wales ▪ contacting Floodline on 0345 988 1188 - Inform residents of their Quickdial Number, as well as Natural Resources Wales' website for further information following the issue of Flood Warning messages. - Explain to residents the meaning of the Flood Warning codes. - Encourage property owners to take own responsibility to protect their properties by providing them with relevant information.
Communication	Communicate with relevant organisations as indicated in this plan.
Assist all responding organisations	- Flooding information may need to be distributed to the community by organisations. - The Flood Wardens should arrange the distribution of these materials as a group, and to confirm with the relevant organisation when all materials have been distributed.

11. Roles, Responsibilities and Actions for Flood Wardens (2)

Actions	Notes
Flooding Exercises	If an exercise is organised for your community you will be invited to attend and participate.
Reporting flood risk issues	- If any issues arise prior to a flood, report to the relevant organisation via the Senior Flood Warden. - This can include issues such as blockages to rivers or drains, damage to any flood defence structure, or any queries that have been raised by individual residents.
Respond to warnings as necessary	If you are unavailable to cascade further information to other Flood Wardens during a flooding event, for example working away, holiday, sickness etc. once an alert or warning has been received contact the Senior Flood Warden to inform of your unavailability.
Forward Command Post	The Senior Flood Warden will be invited to attend the Forward Command Post.
Keep a log of events	Flood Wardens should keep a log of all correspondence between residents and organisations, prior, during and after a flooding event. This log can then be used during de-briefs.
Sandbags	- It is the property owner's responsibility to instigate any actions, such as obtaining sandbags, to defend against occurrences of flooding to their property. - It is highly recommended that sandbags are sourced by property owners prior to an event and stored in a dry place.
Flood Wardens must not put their own lives at risk	- Flood Wardens should consider their own health and safety at all times, and should not take any actions that may compromise their own or other safety. - Flood Wardens should not enter floodwater; only trained professionals are fully aware of the dangers of floodwater, and are able to minimise the risks involved.

12. Useful Telephone Numbers

Organisation	Reason for contacting	Contact number	Availability
Floodline:			
Floodline	- Register to receive the Flood Warning Service - Receive advice on flood risk in your area - Up to date information following the issue of Flood Warnings	0345 988 1188	24/7
Natural Resources Wales:			
Report it	Report environmental incidents, which includes blocked main watercourses or other blockages that might pose a risk of flooding, and collapsed or badly damaged river or canal banks	0300 065 3000	24/7
Denbighshire County Council:			
Customer Services	Report issues in regards to assets, request information during incidents, report flooding incidents	01284 706 000	08:30-17:00
Out of Hours		0300 123 30 68	17:00-08:30
Emergency Services:			
North Wales Police	Emergency	999 (Free) 101	24/7
North Wales Fire and Rescue Service			
Wales Ambulance Service			
Dŵr Cymru / Welsh Water:			
Report	Report a leak, wastewater problem, sewer pollution or odour	0800 052 0130 (Free)	24/7
SP Energy Networks (Electrical Emergencies):			
National Freephone Number	Report an electrical emergency or power outage	105 (Free)	24/7
Wales & West Utilities (Gas Emergencies):			
National Gas Emergency Service	Report if you smell gas, think you have a gas leak, or are worried that fumes containing Carbon Monoxide are escaping from a gas appliance	0800 111 999 (Free)	24/7
National Flood Forum:			
Contact	- Independent charity - Support individuals and communities at risk of flooding - Independent directory of flood protection products and services	01299 403 055 www.nationalfloodforum.org.uk www.bluepages.org.uk	Office Hours

13. Responsibilities of Responding Organisations

Organisation	Responsibility
Natural Resources Wales	- Monitor river levels and coastal conditions. - Issue Flood Alerts, Flood Warnings and Severe Flood Warnings as appropriate. - Inspect own Flood Defences, Embankments and Assets. - Arrange Flood Advisory Service Teleconference between all organisations as appropriate.
Denbighshire County Council	Depending on the time and nature of the incident and available resources some or all of the following may take place; - Support the emergency services and those engaged in emergency response. - Liaise with essential service providers. - Liaise with central and regional government departments. - Manage the local transport and traffic networks. - Assist with evacuation by arranging transportation. - Set up and manage rest centre arrangements. - Co-ordinate emergency support from the voluntary organisations. - Attend any breaches in existing assets on ordinary watercourses. - Respond to environmental health issues, such as contamination and pollution. - Provide support and advice to individuals. - Provide advice / guidance with business continuity. - Instigate the recovery of affected communities. - Carry out clean-up work in affected communities following flooding. - Carry out investigations into flooding incidents.
Dŵr Cymru / Welsh Water	- Ensure pumping stations and treatment works are operational. - Endeavour to maintain water supply, and to attend customers experiencing internal flooding as soon as it is safe to do so.
North Wales Police	- General control and coordination of responses. - Set up cordons around flood area. - Evacuation.
North Wales Fire and Rescue Service	- Rescue operations. - Use of high volume pump(s) if requested and available for deployment.
Wales Ambulance Service	- Alert initial responses. - Transport of vulnerable.
Coastguard	- Rescue operations.
All	- Provide officer presence at Forward Command Post, Bronze (Operational level), Silver (Tactical Level) and the Gold (Strategic Level) if established.

14. Flood Alert – Definition and Actions

Information below covers the River Elwy from Spring Gardens Bridge to Rhuddlan Flood Alert only

Level of warning	Definition	Action	Notes
Flood Alert 	Flooding is possible. Be prepared. Low lying land and roads will be affected first. Farmers should consider moving livestock and equipment away from areas likely to flood.	All Flood Wardens should look on the Natural Resources Wales website www.naturalresources.wales for further information. Alternatively, call Floodline on 0345 988 1188 and key in quickdial number 191702 for further information.	Flood Wardens to remain vigilant of local conditions and report any issues to the Senior Flood Warden. Please note: There will not be an automated message to inform members of the public when a Flood Alert is removed. This information will only be available on the internet and on Floodline.

15. Flood Warning – Definition and Actions

Information below covers the River Elwy from Spring Gardens Bridge to Rhuddlan, Clwyd Left Bank and Clwyd Right Bank Flood Warning

Level of warning	Definition	Action	Notes
Flood Warning 	Flooding is expected. Immediate Action Required. Take action now to prevent water getting into your home, move family pets and valuables to a safe place. If caught in a flash flood, get to high ground. Stay away from flood water and don't take risks.	The Senior Flood Warden can contact Natural Resources Wales for further information on the Flood Warning issued. The Senior Flood Warden should cascade all relevant information to the Flood Wardens as necessary. Flood Wardens to remain vigilant of local conditions and report any issues to the Senior Flood Warden. The Senior Flood Warden should then report these issues to the relevant organisation as necessary. Natural Resources Wales' Flood Incident Duty Officer (East) will contact the Senior Flood Warden to notify if the Forward Command Post (FCP) has been opened. The Senior Flood Warden can attend, or pass information to the Forward Command Post on conditions in Rhuddlan.	All Flood Wardens should look on the Natural Resources Wales website www.naturalresources.wales for further information. Alternatively, call Floodline on 0345 988 1188 and key in the relevant quickdial number (see Section 5, Page 7) for further information. Flood Wardens should consider their own health and safety at all times, and to not take any actions that may compromise their own or others safety. Decisions in regards to resources available, evacuation, rest centre and transport arrangements will be discussed at the Forward Command Post (FCP). A short term local Evacuation Point could be opened for the residents of Rhuddlan (possibly Rhuddlan Community Centre). However, a large-scale rest centre, for example Rhyl or St Asaph Leisure Centre may be opened. Denbighshire County Council would not be in a position to provide staff to run the short term local Evacuation Point, as all resources would be concentrated at the large-scale rest centre. Flood Wardens' contact details can be found in Section 3, Page 5, and contact details for all relevant organisations can be found in Section 12, Page 22. Contact the Emergency Services if required.

Forward Command Post (FCP)

A Forward Command Post (FCP) is a site or building where the operational level of response will take place.

During flooding incidents FCP's may be established to ensure **multi-agency** co-ordination of response at or near the scene. Numerous organisations will be involved. The Senior Flood Warden will be invited to attend, but the decision will be made on the day by the Senior / other Wardens of who attends or not.

16. Severe Flood Warning – Definition and Actions

Information below covers the River Elwy from Spring Gardens Bridge to Rhuddlan, Clwyd Left Bank and Clwyd Right Bank Severe Flood Warning

Level of warning	Definition	Action	Notes
Severe Flood Warning 	Severe Flooding. Danger to Life. You may be evacuated from your property. Co-operate with the emergency services. Call 999 if you are in immediate danger.	Senior Flood Warden to continue liaison with all relevant organisations at the Forward Command Post (FCP). Senior Flood Warden to cascade information to all Flood Wardens as necessary.	If not done so already, North Wales Police in collaboration with all relevant organisations will set up the Silver (Tactical) Command to deal with the flood event. Evacuation will be coordinated from the Silver (Tactical) Command by North Wales Police and other relevant organisations. If necessary, the Gold (Strategic) Command at Police Headquarters, Colwyn Bay will also be set up.

17. Warning no longer in force – Definition and Actions

Information below covers the River Elwy from Spring Gardens Bridge to Rhuddlan, Clwyd Left Bank and Clwyd Right Bank Warning no longer in force

Level of warning	Definition	Action	Notes
Warning no longer in force	No further flooding is currently expected for your area. Flood Warnings and Alerts may still be in force for surrounding areas. Flood water may still be around for several days.	Natural Resources Wales will be in contact following a flood event to gain feedback on what happened; did you receive the Flood Warning messages, did you activate the plan etc. The Senior Flood Warden should arrange a meeting with all other Flood Wardens to review this plan. Contact Natural Resources Wales on 0300 065 3738 to discuss amendments.	The Flood Wardens can provide assistance to residents in the community following a flood event. Further information can be found on the Natural Resources Wales website:- www.naturalresources.wales <i>Click on Flooding>What to do before, during and after a flood>what to do during and after a flood.</i> Flood Wardens have been provided with a 35 point list written by an individual affected by flooding, which gives a list of things to do and not to do once flooding has occurred in a property.